

OCSSA TODAY

Respect · Compassion · Fairness · Courtesy · Diversity · Creativity · Initiative · Efficiency · Integrity · Teamwork · Thoroughness

VOLUNTEERS ARE OUR SUPERHEROES

By Eileen Nguyen, Staff Specialist

Superheroes are everywhere today. Not only do they exist in comic books and movies, but our real-life superheroes include volunteers that help build a stronger community. These superheroes are extraordinary people with hearts for giving and helping others.

On May 23, the Volunteer & Outreach Services team from Centralized Operations hosted a volunteer appreciation luncheon themed “Volunteers are our Superheroes.” The room was filled with bright colors and fun superhero decorations. Carol Wiseman, SSA’s Chief Deputy Director, welcomed SSA’s wonderful volunteers and thanked them for their dedication and commitment. Out of the hundreds of volunteers who serve the community through SSA, the honorees in attendance were selected by their supervisors to be distinguished for their exceptional service and efforts.



Pictured: Sergio Prince, representative from the Board of Supervisors, presents one of the volunteerism awards

Ten distinguished guests received a Certificate of Appreciation, signed by Agency Director Debra Baetz, acknowledging their valuable contributions to SSA’s mission of delivering quality services to our community. Each nominee was presented by their nominators in programs including OC Toy Collaborative, Operation Santa Claus, CFS Teen Court, CFS Social Work Intern Program and SSA’s Intern Program.



Jeffrey Hentzen, Volunteer & Intern Program Manager with Human Resource Services, collaborated with SSA to obtain the Excellence in Volunteerism plaques, with Sergio Prince, Community Relations Advisor to Chairwoman Lisa Bartlett of the Orange County Board of Supervisors, presenting the Excellence in Volunteerism Awards to the winners. Each winner received an engraved plaque, commemorative pin and letter of appreciation from the Board of Supervisors. County partners Stay Classick and The Imagine Foundation each received the Program Award. Kenya Avila, Office Technician with the Facilities and Emergency Management Services team, took home the distinctive Individual Award, having been nominated for her previous support as an intern to the Strategic Communications, Legislation, & Policy Team (SCLPT). The three honorees are featured on the County’s [website](#).

Thank you and congratulations to all volunteer superheroes! Their dedicated time and efforts will continue to positively impact the lives of others in our community and SSA deeply appreciates their commitment.

CONTENTS

SSA Spotlight: Excellence in Service	2
Meet SSA’s Leadership Development Team	3
July’s Core Value: Fairness	3
SSA Celebrates Diversity in the Month of June!	4
World Elder Abuse Awareness Day	5
Add a Little Flavor to Your Life	5
A New Dimension: CFS Clerical Appreciation Event	6
Employee Educational Journeys in SSA	6
Laguna Woods Benefit Enrollment Event	7
Beyond the Call: Exceptional Service in Action	7
SSA Promotions	9
Looking to Promote?	9
SSA Today Quiz	10
In Memoriam	10
SSA Executive Meet & Greet	10
Connect with Us!	10

SSA SPOTLIGHT: EXCELLENCE IN SERVICE

ADULT PROTECTIVE SERVICES



SSA's Adult Protective Services (APS) is a program mandated by the State of California that responds to allegations of abuse and neglect of elders and dependent adults. The APS program is comprised of 49 field Senior Social Workers (SSWs) who are supported by four clerical staff, seven Senior Social Services Supervisors and one Administrative Manager II. APS' main responsibility is to investigate allegations of alleged abuse and self-neglect in efforts to prevent or remedy neglect, abuse or exploitation of adults who are unable to protect their own interests due to their age or disability. This program serves the elderly (age 65 or older) as well as dependent adults (ages 18-64 years old) who are physically, mentally or developmentally disabled. All elders and dependent adults are at risk for abuse or self-neglect regardless of education level or socioeconomic status. APS staff respond to abuse and neglect reports throughout Orange County 24 hours a day, seven days a week. APS SSWs complete risk assessments, provide crisis intervention, secure linkages with local community agencies and resources and bring criminal matters to local law enforcement's attention as needed.

APS continues to experience significant caseload growth each year and, since the beginning of 2019, has received the highest number of suspected abuse reports monthly since inception of the program in 1999. In addition to self-neglect, APS investigates the following types of abuse: financial, sexual, psychological, physical, isolation, abduction and abandonment. Financial abuse allegations result in the highest number for reports that APS investigates at this time. These reports are often very time consuming to investigate due to their complexity.

In order to effectively investigate and support seniors and dependent adults in our community, APS innovatively partners with numerous community organizations and other County departments to leverage resources and provide education towards combatting elder abuse and increasing awareness and prevention. As an example, APS has SSWs outstationed in local law enforcement agencies throughout the County. These SSWs act as liaisons with their assigned law enforcement agency to provide education, consultation and collaboration on elder abuse cases.

Additionally, in 2005, APS began a unique collaboration with UCI Medical Center to form the Elder Abuse Forensic Center (EAFC), the first of its kind in the nation. The EAFC is a multidisciplinary team consisting of APS, medical doctors, psychologists, law enforcement, the District Attorney's office, Health Care Agency, Public Guardian and the Long-Term Care Ombudsman. This team meets weekly to discuss and strategize about the most complex cases in APS.

APS also collaborates with many other community multidisciplinary teams including: Financial Abuse Specialist Team, Elder Death Review, Hoarding Task Force, Orange County Aging Collaborative Services and Sexual Abuse Response Team. Additionally, in collaboration with Training & Career Development and the Orange County Sheriff-Coroner Department, APS launched the first-ever APS simulation training in California in 2017. This training received a 2019 National Association of Counties Achievement Award. SSA has also been selected to present this new way of training APS staff at both the 2018 National Adult Protective Services Association (NAPSA) and 2019 County Welfare Directors Association of California (CWDA) annual conferences.

Thank you to the Adult Protective Services team for providing such a critical support to some of our most vulnerable community members and congratulations on being highlighted as this month's SSA Spotlight!

MEET SSA'S LEADERSHIP DEVELOPMENT TEAM

Name: Alyson Piguee

Title: Administrative Manager II, Assistant to the Director

Areas covered in your position: Manages the Strategic Communications, Legislation, & Policy Team and serves as the Agency's liaison to the Board of Supervisors and County Executive Office

Years of Service with the County of Orange: Four years with SSA, one year with the Board of Supervisors

Divisions worked/previous experience: Before I began my career at SSA (which has been the longest time I've worked in any one place!), I was a fairly typical millennial, having had four very unique careers in a span of five years. Immediately before joining SSA, I worked as an Account Manager for Curt Pringle & Associates – a local government relations/public affairs firm. I've also worked as a Policy Advisor for former Orange County Supervisor John M. W. Moorlach, as a Management Analyst at the City of Ontario – Municipal Utilities Company, and as a Program Associate with Children & Family Futures.



Pictured: Alyson, husband Kenny and Giant Schnauzer, Stella

Fun fact about you (hobby, favorite food, movie, sports team, etc.): I love nearly everything that has to do with exercise – mainly because it allows me to eat pizza and chocolate. I was an NCAA Division I swimmer (although that was just by sheer luck – not talent), so as a former athlete, I de-stress by going to bootcamp and running. I enjoy hiking and walking with my husband, Kenny, and our adorable Giant Schnauzer, Stella. I love traveling, especially with my husband (he's a lot of fun), and we always try to go to one new place each year. I also love spending time with my parents and my brother and his family. I have three awesome nephews; it's so much fun to watch them grow up!

Professional development tips for staff: I used to think that achieving my career goals was something I had to do independently. But when I joined SSA, I learned something so important: you are not alone in your career journey. I have been blessed to have wonderful mentors and friends who have provided me with guidance that has helped to not only shape my goals, but achieve them. SSA, and the County as a whole, has an incredibly large network of people who have shared the same goals, faced the same challenges, and overcome the same obstacles you may be facing. Seek a mentor; learn about other areas within SSA and the County; never lose your curiosity and desire to learn. We do not work in a vacuum here at SSA, and I truly believe that the best opportunities we have to learn are by working together and learning from each other.

JULY'S CORE VALUE: FAIRNESS

By Luz Larrea, Office Technician



The Heart of SSA: Core Values in Action's designated core value for the month of July is Fairness.



In July, we are highlighting Fairness as our Agency's Core Value. Fairness is described as impartial and just treatment. Our role here at SSA is to offer fairness to the community without discrimination. Every day we strive to be open minded, allowing everyone we encounter an equal opportunity to succeed and be self-sufficient. Fairness builds personal character and promotes honesty and respect for others. Fairness matters to us here at SSA because the residents of Orange County count on us to assist them in many different ways each day in a fair and equitable manner.

Fairness is a value which can also be applied to our personal lives, with our children, families and friends. We judge fairness in a relative way, usually in comparison with our peers. Uniquely, my definition of fair and your definition of fair is likely to be different.

According to a report by MIT, "Managing organizational fairness requires a coordinated effort that should be embedded in a company's values and traditions. Such an effort is likely to result not only in an increase in worker engagement but also in more sustainable company success." By embracing and prioritizing our Agency's core value of Fairness, we create an environment of trust and respect, one in which we are able to help each other and our community succeed in achieving our Agency's mission and vision.

SSA CELEBRATES DIVERSITY IN THE MONTH OF JUNE!



WORLD ELDER ABUSE AWARENESS DAY

By Stacey Lindberg, Administrative Manager II



Left to right: Linda Armas, Karyl Dupree, Tina Patel, Stacey Lindberg, Christine Snapper, Libby Anderson and Tim Beason

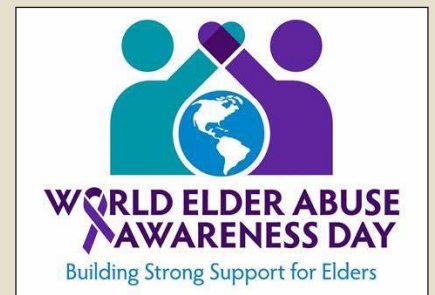
This year marks the 13th anniversary of World Elder Abuse Awareness Day, which is recognized nationally on June 15, 2019. Each year, approximately two million American seniors are abused, neglected or financially exploited. Last year in Orange County, SSA's Adult Protective Services (APS) team received 14,270 reports of elder abuse. This year, SSA has been receiving an average of over 1,241 reports per month. With the elderly population increasing each year, it is important that you are vigilant and aware of the signs of elder abuse. Some signs of abuse to the elderly include: unexplained injuries, isolation, new friends coming into their lives and beginning to have a say over what and when family can see their loved one, changes in behavior, unexplained bank withdrawals, changes to Wills and Power of Attorneys and missing legal documents.

On June 4, the Orange County Board of Supervisors presented a resolution proclaiming June 15, 2019 as World Elder Abuse Awareness Day in Orange County. Receiving the resolution were representatives from SSA, Public

Guardian, District Attorney and the Council on Aging, all of which are agencies committed to helping seniors live longer and healthier lives in the communities of their choice for as long as possible.

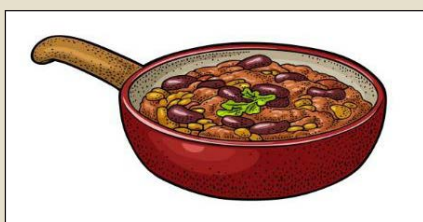
On June 14, APS joined other County agencies and community partners in hosting an annual World Elder Abuse Awareness Day event at the Buena Park Senior Center, with the focus of "Empowering the Community: Elder Justice League." Some of the spotlighted topics were on elder financial abuse and trauma-informed care in elder abuse.

All Orange County residents are strongly encouraged to report suspected abuse of an elder or dependent adult by calling APS 24-hour hotline at (800) 451-5155 or their local law enforcement office. To learn more about elder abuse, please visit the [APS website](#).



ADD A LITTLE FLAVOR TO YOUR LIFE

By Maria Ledesma, Group Counselor



While we are all working hard in serving our Agency's mission, it's important to take some time out for ourselves to enjoy the summer season! We can all remember a time waking up to the wonderful aroma of fresh ingredients and gathering with family and friends to enjoy delicious food over the summer. If you need a little extra flavor, here's a chili recipe you can try at your next backyard barbecue or summer event with family, friends and SSA colleagues!

Ingredients:

- 1 to 2 pounds of hamburger or turkey ground meat
- 1/2 to 1 whole onion chopped
- 1 tablespoon of chopped garlic
- 1 to 2 tablespoons of olive oil
- 1/2 to 1 cup chicken or vegetable broth
- 1/2 to 1 whole package of XLNT chili sauce (you can find this in the refrigerator section at Stater Bros.)
- 1 to 2 cubed cut zucchini
- 1 to 2 1/2 cups black cooked beans
- 1 can (8 oz) stewed or chopped tomatoes
- Meat seasoning: 1/2 to 1 teaspoon each of oregano, Italian seasoning, salt, pepper and Lawry's seasoning

Directions:

Place meat in a skillet with oil over medium heat. As you brown the meat in the skillet, make an open circle in the middle of the skillet for the onion and garlic. Cook until slightly brown, then mix in with the meat. Seasoning can be added to the meat as it is being cooked.

Using a crockpot, add the chicken/vegetable broth and mix in the ingredients from the skillet, XLNT chili sauce, zucchini, black cooked beans and stewed or chopped tomatoes. Cook on low overnight or on high for 4-6 hours. (If you don't have a crockpot, use a deep pot and put in the oven at 350 degrees for 4-6 hours).

This recipe can fill your home with a great aroma of all the flavors of seasoning. You can try different types and amounts of seasoning after the first time. Enjoy and use as single or double recipe.

A NEW DIMENSION: CFS CLERICAL APPRECIATION EVENT

By Clette Fladger, Office Supervisor C

For the past four years, the Children & Family Services (CFS) Operational Support Services team has planned and facilitated an annual offsite event for clerical support staff geared towards team building, developmental training, networking, recognition and appreciation. The two-day event, known as "A New Dimension" (or "A.N.D."), emphasizes and recognizes the contributions of clerical support staff. The planning of the event creates an opportunity for line staff to participate in subcommittees to develop project management skills. This experience allows them to build their leadership and communication skills, partner with their peers and build their confidence.



Pictured: CFS clerical staff participating in an activity at the offsite appreciation event

This year, the A.N.D. event included a presentation by Human Resource Services (HRS) Learning & Organizational Development on "Growth



Pictured: Staff visiting and receiving information from various booths at the event's employee resource fair

Mindset." The presentation included a hands-on, outdoor teambuilding activity focused on looking at the big picture. The culmination of the event was an onsite employee resource fair, which included booths manned by representatives from university partners, HRS Employee Benefits, Toastmasters and the CFS Safety Committee. In addition, representatives were on hand for questions and inquiries about the Employee Assistance Program, Family Leave and the Educational and Professional Reimbursement Program.

Since 2015, when the first offsite event took place, CFS Operational Support Services has seen an increase in promotions. CFS Deputy Division Directors have been encouraging and thankful for the invaluable professional development experience provided to clerical staff. The Operational Support Services team is committed to providing training opportunities and received a rating of 94% Excellent/Good from staff on the post-event survey, with positive feedback ranging from staff receiving useful and informative training information to feeling included and having a bright future with SSA.

EMPLOYEE EDUCATIONAL JOURNEYS IN SSA

Olga Mariana Swenson
Senior Social Worker
Children and Family Services
Emergency Response III



My name is O. Mariana Swenson. My career goal is to become a LCSW (Licensed Clinical Social Worker). First, I had to go back to school and obtain my Master of Social Work (MSW) degree while working full-time as a Senior Social Worker in Emergency Response. I enjoyed learning new theories and techniques which I was able to use while working with my clients, as well as the hands-on training I received while completing two years of internship. I was able to immediately put into practice what I was learning. Of course, the greatest challenge was the amount of work and responsibility I knew I was about

TIP

Organize your schedule and keep a balance between work, school and personal life.

to embark on. Twenty-four hours a day is just not enough when you are working full-time, in school, completing an internship and being a mom and wife.

I was only able to go back to school because I knew I had the support of my spouse. He

took on more responsibilities at home. I also made sure that my supervisor and program manager were aware that I wanted to go back to school. Having the support of my supervisor and program manager made a big difference. The knowledge and skills gained through a MSW program are extremely valuable to a SSW. I believe we are better

equipped to help our families. The experience of going back to school changed my life by helping me see that we can do hard things! I cried and was very stressed out but the most significant things in life require a little more from you. Having an advanced degree will be beneficial when I want to advance in my field. It opens up new doors.

LAGUNA WOODS BENEFIT ENROLLMENT EVENT

By Mary Sanchez, Administrative Manager I



Pictured: Chairwoman Lisa Bartlett joins Second Harvest Food Bank staff in providing fresh produce to clients

Balancing living costs with a fixed or low income is a significant challenge for many seniors in our community. To assist in meeting the needs of this population, SSA, in collaboration with the Orange County Board of Supervisors' Chairwoman Lisa Bartlett and the City of Laguna Woods, came together to hold the Laguna Woods Benefit Enrollment event on June 5th. SSA staff, the Second Harvest Food Bank of Orange County and representatives from both Chairwoman Bartlett's office and the City of Laguna Woods collaborated in planning the event which was designed to create awareness among underserved community members regarding potential eligibility to various assistance programs, including CalFresh and Medi-Cal, as well as provide onsite application assistance and enrollment services.

On the day of the event, the Mobile Response Vehicle (MRV) was deployed by Centralized Operations with eligibility staff manning eight satellite workstations. Within a short amount of time, the line of individuals waiting for assistance grew and two additional eligibility staff were deployed to help

ensure that SSA was able to meet with each individual requesting services as quickly as possible. In total, SSA assisted 50 individuals and received 28 applications. The majority of clients who applied for CalFresh were individuals who were now potentially eligible for benefits due to the expansion of the CalFresh program to Supplemental Security Income/State Supplementary Payment (SSI/SSP) recipients. Members of the community were also able to receive free fresh produce items from Second Harvest.

Collaboration and cooperation was the sentiment of the day. As the weather grew warmer, Centralized Operations quickly came to the rescue by bringing additional canopies for shade. Information Technology (IT) staff were also present the majority of the day, assisting eligibility staff with computer/printer set-up and being on standby just in case any technical issues arose. Through collaboration with IT, SSA was able to successfully issue 16 Electronic Benefit Transfer (EBT) cards directly from the MRV that same day!



Pictured: SSA staff on standby at the MRV to provide assistance to potential applicants in Laguna Woods

Fifth District Supervisor Lisa A. Bartlett, Chairwoman of the Orange County Board of Supervisors, had these kind words to express regarding the event: "The County of Orange is always seeking opportunities to support our residents in obtaining available services that will benefit their quality of life. This outreach event, in partnership with SSA, Second Harvest and the City of Laguna Woods, was an excellent example of local agencies and organizations working together to assist the most vulnerable in our community." Once again, SSA staff, working collaboratively with our partners, demonstrated our mission of providing quality services that were accessible to our community.

BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION



Jim Boyd, Social Worker II (SWII)/Family Self-Sufficiency & Adult Services

SWII Jim Boyd recently received the following words of recognition from a client:

"Mr. Jim Boyd is so professional, cordial and polite the whole time as he deals with me. He is the most respectful person I know. Its really nice to be treated so nicely. Jim is an amazing social worker. I wish they were all like him. In my time of need, he really made a lot of things happen for me. I wanted to say thanks for all the support."

BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION

Margarita Martinez, Office Technician (OT); Mary Barrett, Employment & Eligibility Specialist (EES); and Brooke Ullrich, Social Worker II (SWII)/Family Self-Sufficiency & Adult Services

OT Margarita Martinez, EES Mary Barrett and SWII/Case Manager Brooke Ullrich of Laguna Hills Regional Center recently received letters of gratitude from a client acknowledging them for their customer service. According to the recipients of the messages, the client shared:



"She wanted to thank Margarita, Mary, and Brooke for their great attitude, willingness to always answer her questions and for being positive and helpful. As a result, she was able to get a job and is on her way to being fully self-sufficient. This exemplifies the great teamwork done at the Laguna Hills Regional Center where it is our primary goal to help our clients succeed."



Barbara Mautino, Senior Social Worker (SSW)/Children and Family Services

SSW Barbara Mautino was recognized as CFS Employee of the Month for May 2019. The following words of recognition were shared about Barbara:

"A linchpin is a pin passed through the end of the axel to keep a wheel in position and keep it from falling off. Barbara is our linchpin-a vital part of Court Services and she keeps us rolling. As the Dependency Investigations Officer of the Day, she ensures that regardless of vacations, social workers being out in the field or otherwise unavailable, that the clients have person-to-person contact and experience No Wrong Door. In addition, she carries a caseload of runaway/missing children which often means traveling to pick them up when and wherever they are found. She is a super sleuth and tracks down our missing children. At some point, every worker in Court Services will have contact with Ms. Mautino as she mentors, guides and navigates the walk-ins and telephone calls. That's teamwork!"

Rachel Calvillo, Employment & Eligibility Specialist (EES)/Family Self-Sufficiency & Adult Services (not pictured)

EES Rachel Calvillo recently received the following words of recognition from a client:

"I just wanted to write a letter in recognition to social worker Rachel Calvillo. I appreciate the great effort she made for me on educating me about the proper resources to help and aid me in items that I needed to attend my programs. Honestly, without her there to make it happen for me, I wouldn't have been as physically, mentally and financially able to attend my programs."

Victor Nguyen, Office Assistant (OA)/Family Self-Sufficiency & Adult Services

OA Victor Nguyen of the In-Home Supportive Services (IHSS) Public Authority (PA) was presented with Adult Services' "You Rock Award" for the month of June 2019. The following words of recognition were shared about Victor by his colleagues:

"He's reliable, professional and patient, and he's universally respected by the PA team. Victor is very knowledgeable, is a great resource to his coworkers and never hesitates to assist with problematic issues. He is critical to the success of the PA in reaching its objectives and he deserves to be recognized for his commitment."

"Victor joined the IHSS PA in June 2010. He was a college student working a temporary part-time position as Provider Enrollment Office Clerk. Even as a temporary part-time employee, Victor showed dedication to his work and made whatever accommodation he could to maximize his contribution to the PA. His work ethic and knowledge led him to become a Provider Enrollment lead and then a promotion to Registry Training Specialist. Victor has a unique dual role as Registry Training Specialist and continuing to use his CMIPS (Case Management, Information and Payrolling System) knowledge to help out Provider Enrollment. He shows equal dedication to both departments and is very diligent about completing his duties. I appreciate Victor's willingness to help where he is needed and I know I can always rely on him to give 100%."

"When you see him, he makes you want to smile. No matter how busy he is, he always drops everything to help out a coworker. He gives you his full attention."



SSA PROMOTIONS

EMPLOYEE NAME	CLASSIFICATION	DIVISION
ALMODOVAR, ANGELICA	ELIGIBILITY SUPERVISOR	ASSISTANCE PROGRAMS
ARELLANO, NATALIE ANN	SENIOR SOCIAL SERVICES SUPERVISOR	CHILDREN & FAMILY SERVICES
BARCELOS, ROXANNE M	ADMINISTRATIVE MANAGER I	ASSISTANCE PROGRAMS
CASTELLON, EDLIN	DATA ENTRY TECHNICIAN	ASSISTANCE PROGRAMS
CHAVARRIA, JEANNETTE	SENIOR SOCIAL WORKER	CHILDREN & FAMILY SERVICES
COLBURN, LISA CELINA	SENIOR SOCIAL SERVICES SUPERVISOR	CHILDREN & FAMILY SERVICES
DODDS-TSANG, JAMES CURTIS	EMPLOYMENT AND ELIGIBILITY SPECIALIST	ASSISTANCE PROGRAMS
ELIZONDO, JANETTE	ELIGIBILITY SUPERVISOR	ASSISTANCE PROGRAMS
EWBANK, ERIC ELGIN	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
GARCIA, FREDDY JOBANNY	ELIGIBILITY SUPERVISOR	ASSISTANCE PROGRAMS
GONZALEZ, IRMA P	SOCIAL SERVICES SUPERVISOR I	AGENCY ADMINISTRATION
HERNANDEZ, GABRIELA	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
HERRERA, ELIZABETH	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
HERRERA, LETTY	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
HOANG, STACEY YOO	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
LEHMENKULER, MICHELLE ANN	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
MAGANA, HELEN ELENA	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
ONGKEKO, GRISEL CEFERINAMENDOZA	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
OWUAMA, CHIKA A	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
PARK, HARRY	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
PHAM, TONY PHU	EMPLOYMENT AND ELIGIBILITY SPECIALIST	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
QUINTERO, DIANA	SOCIAL SERVICES SUPERVISOR II	ASSISTANCE PROGRAMS
RAMIREZ, FRANCISCA	SENIOR SOCIAL WORKER	CHILDREN & FAMILY SERVICES
RUNEZ, LONI ANN	SENIOR SOCIAL WORKER	CHILDREN & FAMILY SERVICES
THAI, NANCY NGA	ADMINISTRATIVE MANAGER I	ASSISTANCE PROGRAMS
TORRES, KARINA E	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
TRAN, MIKEY M	ELIGIBILITY SUPERVISOR	ASSISTANCE PROGRAMS
VALDEZ, MARIA GUADALUPE	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
VALLEJO GONZALEZ, IRENE	SENIOR SOCIAL WORKER	CHILDREN & FAMILY SERVICES

LOOKING TO PROMOTE?

Be sure to stay up-to-date on current job opportunities here at SSA and throughout the County! To view current recruitments, sign up for job alerts and/or apply, click [here](#). For Frequently Asked Questions about the County job application process including links to practice online assessments, click [here](#).



SSA TODAY QUIZ



How well do you know your beaches and harbors in Orange County? This month's quiz consists of six facts and photos about OC beaches and harbors. Your job will be to match the photo with the correct landmark. Entries that have all six landmarks matched correctly will be entered into a drawing and the SSA Today Newsletter Committee will randomly select one lucky winner. Good luck!

To take this month's SSA Today Quiz, click [HERE](#).

IN MEMORIAM

SSA would like to recognize the recent passing of a SSA retiree. Please keep her family and friends in your thoughts during this difficult time.



Anne Broussard, Administrative Manager II (Child Care Coordinator)

SSA EXECUTIVE MEET & GREETINGS

The SSA Executive Team looks forward to seeing you at your office this year at their annual Meet & Greet! To submit questions in advance of the Meet & Greet, please email the Executive Team at directorscorner@ssa.ocgov.com and indicate which Meet & Greet you will be attending in your email. Please see the schedule below for upcoming Meet & Greet:

JULY 2019



Location	Date	Time
Anaheim Regional Center (ARC) 3320 E. La Palma Avenue, Anaheim Conference Room B601/602, 2nd Floor	7/10/19	9:00-10:00 AM
Eckhoff 744 N. Eckhoff, Orange Annex Auditorium	7/31/19	10:00-11:00 AM

CONNECT WITH US!



<https://twitter.com/OrangeCountySSA>



<https://www.facebook.com/OCSSA1>

SSA Today is distributed monthly by SSA's Strategic Communications, Legislation, and Policy Team (SCLPT) and is published by the SSA Today Newsletter Committee. To contact the committee, please email:

Chi Pham - SSA Today Coordinator
SSAToday@ssa.ocgov.com

Do you have questions or comments for the SSA Executive Team? Email questions, comments or suggestions to: directorscorner@ssa.ocgov.com