

# OCSSA TODAY

Respect · Compassion · Fairness · Courtesy · Diversity · Creativity · Initiative · Efficiency · Integrity · Teamwork · Thoroughness

## DIRECTOR'S CORNER

By Debra Baetz



In my first three months as your Director, I am continuously impressed with the level of creativity and initiative shown by our SSA staff in meeting the various demands placed on you. I am truly proud of the work you do. The one thing we know for certain is that change is constant. There are some big changes, such as CalWORKs 2.0, CWS-CARES, and CalSAWS, heading our way that bring with them an opportunity to explore new possibilities. It has been remarkable to see the teamwork in play and the thoughtful approach we are taking to ensure that these system changes are implemented smoothly. Beyond these changes, I challenge us to consider who and what we want to be as an Agency in the next several years. One conclusion I have drawn is the need to explore the modernization of human services in order to best meet the internal needs of our organization and ever-changing external needs of our community.

What exactly does “modernization of human services” mean? At a recent All Managers Meeting, I asked for feedback about what this phrase means to our management team. Their definitions were diverse and thoughtful, including aspects such as:

- Enhancing the utilization of technology and increasing automation in order to recognize greater efficiencies and enhance services
- Further integrating the No Wrong Door model and taking a more holistic approach to services in order to encourage thoroughness when we respond to customer/client needs, both internal and external
- Identifying how our customers/clients want/expect to work with our Agency in the future
- Identifying alternative communication methods that best meet the ongoing needs of our clients and that demonstrate ongoing accessible and courteous delivery of services

I look forward to hearing your thoughts on this topic as we embark on this journey of exploration together.

Finally, I am reminded of the saying, “It takes a village.” It takes all of us working together to stabilize families, to help families in need feel respected and heard, to lift families out of poverty, to end homelessness. It takes a village, governed by integrity, to serve the unique needs of each individual in our community. We have been on the frontlines in a coordinated effort with our fellow (Continued on page 2)

## CONTENTS

One SSA Video	2
Celebrating U.S. Military Veterans	2
SSA Spotlight: Excellence in Service	3
Meet SSA's Leadership Development Team, Part 1	4
Housing Resource Fair	4
Career Expo & Open House	5
CalWORKs 2.0 Roadshow: News Edition	6
Employee Educational Journeys in SSA	6
The Heart of SSA: Core Values in Action	7
November's Core Value: Thoroughness	7
Meet SSA's Leadership Development Team, Part 2	8
National Domestic Violence Awareness	8
The CFS Backlot Picnic 2018	9
Annual Report on Conditions of Children	9
Beyond the Call: Exceptional Service in Action	10
SSA Promotions	11
Looking to Promote?	11
SSA Today Quiz	12
SSA Executive Meet & Greet	12
Connect with Us!	12

("Director's Corner," continued from page 1)

county departments to serve our homeless community – a task this Agency performs with both compassion and fairness to those we serve.

You may be wondering why some of the words in this article are underlined... These are our 11 Core Values, the beliefs and principles we all work by. Over the next 12 months, we will be highlighting these core values, discussing how they relate to us and impact our lives, and participating in activities designed to recognize the great work that our Agency does in reflection of these values. You will learn more about this campaign, "The Heart of SSA: Core Values in Action" later on in this newsletter. I invite you to join me in participating in this campaign and hope you will find meaning in reflecting on our values.

## WE ARE ONE SSA



SSA's Strategic Communications, Legislation and Policy Team (SCLPT) developed a new video titled "One SSA" which highlights the positive impact that our Agency's programs and services have on our Orange County community. The video presents recently compiled statistics on the various populations of Orange County residents served by SSA, including children, families and elder/dependent adults, as well as providing focus regarding ongoing initiatives and campaigns such as the Restaurant Meals Program and the Be the One public awareness campaign. The video has been

made available for viewing by the general public and can be viewed on YouTube by clicking [here](#). (As an alternative, you can also access the video on the P: drive by clicking [here](#).)

## CELEBRATING U.S. MILITARY VETERANS

Veterans Day is celebrated on the 11th of November each year. On this federal holiday, we have the opportunity to honor all of the courageous men and women who have served in the United States military. In particular, SSA would like to recognize and honor all SSA staff who are veterans of a U.S. military branch. Thank you for bravely serving our country and for now proudly serving the County of Orange. Your contributions are deeply appreciated, respected, and valued!



# SSA SPOTLIGHT: EXCELLENCE IN SERVICE

## AP OPERATIONS HIRING TEAM

By Alicia Ojeda & Marcie Gastelum, Administrative Manager I & II



From left to right: Valerie Dinh, Alicia Ojeda and Martha Rosas  
Not pictured: Marcie Gastelum

The Assistance Programs (AP) Operations Hiring Team is a dynamic group that focuses on the hiring of staff who administer and/or support the Medi-Cal, CalFresh and General Relief programs. The team is comprised of one Administrative Manager II, one Administrative Manager I, one Social Services Supervisor II and one Social Services Supervisor I.

The Hiring Team is responsible for monitoring over 1,800 positions in the AP division, coordinating recruitment activities, hiring, and evaluating workload and staffing within the division. Based on business needs, there may be a need to request positions and/or prepare reallocations of existing positions. In collaboration with Human Resource Services (HRS) and the Resource and Recruitment Coordination Team (RRCT), the team prioritizes recruitment efforts by coordinating Structured Oral Interview panels, conducting reference checks and preparing and submitting job offer packets to HRS for processing.

The Hiring Team's primary goal is to hire and appropriately allocate resources within the AP division to ensure there are adequate staffing resources to provide quality services to

our community. Since January 2018, the team has hired approximately 170 clerical support and Eligibility Technician staff and has processed over 45 promotional job offers. In addition to hiring staff, team members coordinate outreach events for Assistance Programs and take the lead in coordinating the Eligibility Professionals recognition events annually for the division. They also collaborate with Training and Career Development and coordinate Medi-Cal, CalFresh and General Relief induction trainings for new hire staff as well as ongoing dual (Medi-Cal/CalFresh) and refresher trainings for existing staff.

The Hiring Team prepares complex workload and staffing analysis reports on an ongoing basis for the seven AP regional offices. These reports assist in equalizing workload amongst the regional offices to determine staff placement of new hires and employees with transfer requests. Each employee's desired work location is taken into consideration when determining staff placements as employee satisfaction is integral to the Agency.

The AP division has grown over the years due to the implementation of the Affordable Care Act (ACA). Prior to ACA, the combined number of active cases for all programs was 253,509, compared to the current number of active cases of 489,629, an increase of 51%. In terms of positions, Assistance Programs held approximately 1,400 positions prior to ACA, which, due to workload and staffing demands, has grown to over 1,800 positions.

The Hiring Team takes pride in providing excellent customer service and has earned the trust and respect of peers, management staff and partners.

**Thank you to the AP Operations Hiring Team for your hard work and dedication, and congratulations on being recognized as the SSA Spotlight for October 2018!**

# MEET SSA'S LEADERSHIP DEVELOPMENT TEAM, PART 1



**Name:** Mike Edmundson

**Title:** Deputy Division Director, Assistance Programs Policy & Quality Assurance

**Areas covered in your position:** Oversight of the Policy & Quality Assurance teams for Medi-Cal, CalFresh, General Relief and Cash Assistance Programs for Immigrants (CAPI)

**Years of Service with the County of Orange:** 17.5 years

**Divisions worked/previous experience:** I started as a Medi-Cal Eligibility Technician (ET) at the Anaheim Regional Center (ARC) in 2001 and spent the next 11 years of my career in various assignments within the formerly known Adult Services and Assistance Programs (ASAP) division. I was given the opportunity to work in Facilities

Services in 2012 and continued in that assignment until promoting to Deputy Division Director in June 2017. During these past 17 years, I have had the pleasure of working in the Assistance Programs and Administrative Services divisions overseeing various programs including: SSA Safety, Emergency Management, Medi-Cal, CalFresh, General Relief, CAPI, and the Facilities Services team.

**Fun fact about you (hobby, favorite food, movie, sports team, etc.):** I enjoy going to the movies, hiking, attending concerts with my wife, coaching my kids, and anything else that allows me to spend quality time with my family. Also, while it's not the easiest time to be one, I am a HUGE San Francisco Giants fan (we'll get them next year 😊).

**Professional development tips for staff:** Be passionate and committed to making a difference in every single position you hold and success will follow. I've worked in various roles from ET to Deputy Division Director and have always approached my assignment with the goal of making it better than when I arrived. Additionally, find a good mentor and pay it forward. I've had the fortune of having some amazing mentors throughout my career who have helped push me beyond what I ever thought possible. Lastly, time is the most precious resource we can give. Invest time in others and you will reap the rewards.

## HOUSING RESOURCE FAIR

By Lori Evans, Social Services Supervisor II

This past summer, the Anaheim Regional Center held a Housing Resource Fair to provide Family Self-Sufficiency (FSS) and Assistance Programs (AP) staff with added resources in response to Orange County's growing homeless population. Social Services Supervisor I (SSSI) Karen Gutierrez coordinated the event with the assistance of FSS staff who volunteered from the Housing Resource Fair Committee. The event was well-attended with the following providers participating: Families Forward, Illumination Foundation, Laura's House, Orange County Rescue Mission, Women's Transitional Living Center, HIS House, Grandma's House of Hope, Casa Teresa, Mercy House, Project Self-Sufficiency and ResCare. A total of 155 FSS and AP staff were in attendance and successfully networked with providers, asked questions, and obtained needed resources for their clients.



*Pictured from left to right: Karen Gutierrez, Carmen Zaragoza, Maria Gomez, Silvia Pardo, Mara Santeros, Victoria Loomis, Diana Corral, Alicia Mora-Martinez, and Kendra Carraway*

# CAREER EXPO & OPEN HOUSE

By Kenya Avila, Intern

On Saturday, September 29, the County of Orange conducted its first annual Career Expo & Open House at the Irvine Ranch Historic Park. This event was co-sponsored by County of Orange Human Resource Services and OC Parks. SSA was one of 18 county departments that participated in the Expo. Staff from the Resource and Recruitment Coordination Team (RRCT) along with hiring liaisons from the Assistance Programs and Family Self-Sufficiency & Adult Services divisions were on hand to answer questions about the agency and job roles such as Eligibility Technician and Office Services Professional. Silvia Escalante, Social Services Supervisor I with RRCT, shared, "There was one particular young woman starting college with a goal of becoming a Social Worker...she was so passionate about her dreams of becoming a Social Worker and helping children and being involved in making a difference in their lives that I knew she was on the right path."

Volunteer and Outreach Services staff were also in attendance and engaged with over 300 people, encountering a high demand for resource materials about opportunities and services offered throughout the year. Representatives of the Multi-Cultural Advisory Committee (MCAC) were also available to answer questions, while members of the Resource Family Recruitment Team successfully connected with attendees interested in fostering. The Career Expo also offered application and interview workshops to attendees interested in gaining more knowledge about the County's recruitment process. Tassiana Mervilus, Senior Social Services Supervisor with the Quality Support Team, shared, "The Career Expo was a great opportunity to collaboratively assist job seekers in SSA's employment application process. Attendees also received guidance on the importance of ideal qualifications desired for various job openings. It was also great to see how engaged attendees were to learn about SSA's Multicultural Advisory Committee (MCAC)." On top of being an informative event, the Career Expo was free to the public, including whole families, with interactive activities and food trucks. Some of the activities consisted of arts and crafts, kittens from the animal shelter, a law enforcement humvee, and a K-9 unit demonstration. Overall, the Career Expo saw an extraordinary turnout with over 3,500 attendees. We look forward to future opportunities such as the Expo to promote the great work of SSA!



*Pictured: Tanya Montoya (left) answers questions from an attendee about SSA job opportunities*



*Pictured: Tassiana Mervilus (middle) shares information about MCAC with attendees*



*Pictured: Jesse Guillen, Veronica Flores De Leon and Roylyn Burton*



*Pictured: Martha Rosas (second from left) talks about job opportunities with an attendee*

# CALWORKS 2.0 ROADSHOW NEWS EDITION

By Samuel Ibarra, Social Services Supervisor I

In September, the CalWORKs 2.0 (CW 2.0) Marketing committee premiered a highly energetic, professional and informative newscast presentation to Family Self-Sufficiency (FSS) staff for their Roadshow #2 called "Getting To Know CalWORKs 2.0," and it received rave reviews! CW 2.0 is a County-led effort to move California's most vulnerable families forward to self-sufficiency using a goal-achievement service delivery framework. Anchormen Matt O'Campo and Phillipe Moreno took the viewers to the onsite location of the CW 2.0 Administration Committee which is primarily tasked with reviewing policies and contracts with partners to facilitate the attainment of additional resources for our families. The audience was also taken to the onsite location of the CW 2.0 Implementation and Development committee which focuses on customizing CW 2.0 tools for SSA internal staff use and providing guidance on the utilization of these tools. You can view this informative video production by clicking [here](#).



As the anchormen's closing message states, "Have an awesome and productive day!"

## EMPLOYEE EDUCATIONAL JOURNEYS IN SSA



### LILIAN CARMONA

Senior Social Worker (SSW)  
Children and Family Services Division  
Emergency Response III

#### TIP

Have a support network, whether that is family, friends or mentors. Having my support network helped me stay focused and motivated.

In 2006, SSA took a chance in hiring me as an Office Technician. Not only was I grateful to have been hired, but I was also grateful of the educational opportunities that I knew that were ahead of me in pursuing my personal goal of obtaining a college degree. Feeling both excited and apprehensive, I started small and took one class at Cypress College, which was offered at Training and Career Development (TCD) in the evenings. I am glad I did, because it ignited a fire within me to pursue not one degree but two degrees! Through perseverance, hard work and the support of SSA, I earned a Bachelor of Arts degree in Sociology with a Minor in Social Work from Brandman University and a Master of Public Administration degree from California State University, Long Beach. Pursuing my education is the one of the best decisions I have made in my life. It has helped me become a role model to my children, become a source of inspiration to others and open the door for professional opportunities. My education has allowed me to promote to Senior Social Worker, ensuring the safety and well-being of children, which has been a lifelong dream of mine.

*(Employee Educational Journeys in SSA is a recurring feature in SSA Today based on the creative posters put on display at the Educational Resource Fair, highlighting the journeys of various SSA staff in overcoming the challenges of work-life balance while achieving their educational goals. To begin your educational journey, please visit the Educational Advisory Program (EdAP) resource page on the SSA Intranet by clicking [here](#).)*

# THE HEART OF SSA: CORE VALUES IN ACTION

By Mary Sanchez, Administrative Manager I



As an employee of the Social Services Agency, our “business” is in our service to the community. Each day, the work we collectively perform is critical to providing benefit assistance, self-sufficiency, empowerment, a safe haven, and hope to those needing it most. SSA is subject to meeting State and Federal mandates efficiently and productively, yet it is important that we remain aware of our core values in order to exemplify our mission and vision, thereby providing the best service we can.

SSA’s core values are: Thoroughness, Compassion, Initiative, Courtesy, Teamwork, Efficiency, Creativity, Diversity, Fairness, Integrity and Respect.

These values benefit our clients, employees and the community. Organizations with strong values, driven from the top down, are also able to attract and retain the best talent. All of this directly affects how well we do our jobs, internally and externally. But for values to make a positive impact, they need to become a part of the shared fabric—something that people live and breathe on a daily basis.

As a result, we are proud to launch “The Heart of SSA: Core Values in Action,” a 12-month campaign, which was approved by SSA leadership. This campaign is intended to provide staff with awareness of SSA’s 11 Core Values. In addition, it is also designed to promote staff engagement and the consistent excellence achieved in serving our community. The long-term objectives of this campaign depend on active participation from all SSA employees.

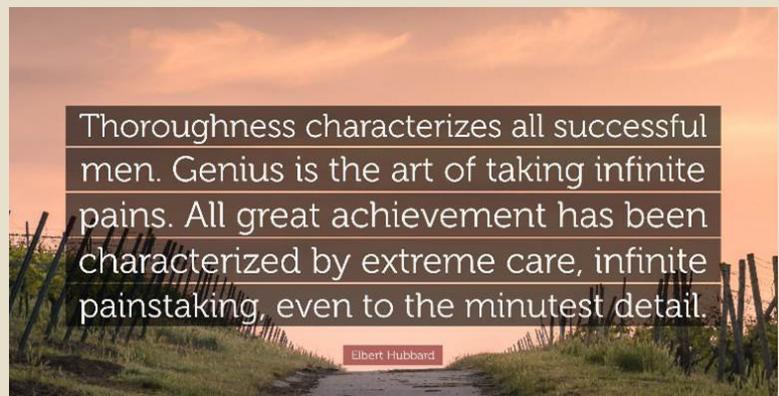
The members of the Heart of SSA: Core Values in Action workgroup have been hard at work developing concepts and activities for staff focused on core values, aligning to our mission and vision. Look out for exciting ways to show how you and your co-workers are demonstrating our Core Values! For more information, and to submit ideas or feedback about this campaign, please email: [HeartofSSA@ssa.ocgov.com](mailto:HeartofSSA@ssa.ocgov.com).

## NOVEMBER'S CORE VALUE: THOROUGHNESS

By Lilian Carmona, Senior Social Worker

*Our Heart of SSA campaign will kick off in November with a focus on Thoroughness.*

Thoroughness is the difference between something being good and something being great. An eligibility worker may see value in making sure a client’s address or phone number is up-to-date at every office visit. A social worker may notice the benefit in connecting a family with additional resources that they may not have known to ask for. As we all embark on this new journey to reestablish and familiarize ourselves with our Agency’s core values, one of the things we can begin doing is challenging and committing ourselves to just a little extra attention to detail and quality in all that we do. Behind our day-to-day tasks, regardless of division or program, we are impacting people’s lives. It is these day-to-day tasks, no matter how small they may seem, that hold great significance because it could very well mean the difference between hope and despair to the individual or family being served. Our community and the people we serve are the reason we strive for accuracy and promote the No Wrong Door philosophy. Our commitment to being thorough has a powerful and positive influence on the community we serve as well as the individual lives and families we touch each and every day. As an Agency, we dare to be great and thorough!



# MEET SSA'S LEADERSHIP DEVELOPMENT TEAM, PART 2

**Name:** Jyothi Atluri

**Title:** Deputy Division Director, Adult Services

**Areas covered in your position:** Adult Protective Services & In-Home Supportive Services

**Years of Service with the County of Orange:** 25.5 years with SSA

**Divisions worked/previous experience:** I began my career with SSA in 1993 as a Senior Social Worker in the Children & Families Services (CFS) division. I was a case-carrying social worker in Integrated Continuing Services and Dependency Investigations and then a Court Officer. I was later promoted to Senior Social Services Supervisor in Emergency Response and then transferred to Families and Communities Together (FaCT). I promoted to Administrative Manager with the Child Abuse Services Team (CAST) and later held managerial positions with FaCT, Tustin Family Campus, Resource Development Management (RDM) and Contract and Procurement Services. In June 2017, I was promoted to my current position as the Deputy Division Director of Adult Services, in the Family Self-Sufficiency & Adult Services (FSS & AS) division.



**Fun fact about you (hobby, favorite food, movie, sports team, etc.):** I LOVE, LOVE food. I have a special affection for a blueberry donut. I love tennis. I played competitively when I was younger and to this day, I try to get to New York at least every other year to be at the US Open. My other passion is travel; I love to learn and experience different cultures, their history and of course experience the traditional food and the local flavors. I am fortunate enough to be currently participating in the Executive MBA fellowship program at the UC Irvine Paul Merage School of Business. As part of my MBA studies, I have recently had the amazing and enriching opportunity to travel and study abroad in Israel.

**Professional development tips for staff:** Challenge yourself to continue to learn new things. Volunteer for leadership roles. Take the time to mentor your staff. Be creative, be entrepreneurial and look for ways to be innovative. Come up with new ways to foster teamwork and collaboration and most of all, have fun!

## NATIONAL DOMESTIC VIOLENCE AWARENESS

October is National Domestic Violence Awareness Month. According to statistics compiled by the National Coalition Against Domestic Violence (NCADV), nearly 20 people per minute are physically abused by an intimate partner in the United States; this equates to over 10 million women and men.

If you or anyone you know has been affected by or has questions about domestic violence, the National Domestic Violence Hotline is available 24 hours, 7 days a week: Call **1-800-799-7233**. You can also learn more by visiting their website at [www.thehotline.org](http://www.thehotline.org).



# THE CFS BACKLOT PICNIC 2018

By David Harper, Senior Social Services Supervisor

On September 20, the Children and Family Services (CFS) division bid farewell to summer with a picnic/block party in the backlot of the Eckhoff offices. Revelers proudly dispensed of 640 OCEA hotdogs, 50 veggie dogs, mounds of salad, and hundreds of sodas and waters. The festivities included a DJ, live music, photo booth, raffling off several prize baskets, and games/activities hosted by various CFS programs. A "Splash Bucket" booth afforded the chance to soak several Deputy Directors and Program Managers.

Many thanks to the CFS Events Committee and all the volunteers who made the picnic a resounding success and much gratitude to the CFS Leadership for giving the full measure of their support.



*Pictured: Deputy Division Director Denise Churchill is drenched by a throw from Rick Galindo, Office Supervisor C*



*Pictured: An excellent throw by CFS Division Director Anne Bloxom soaks Deputy Division Director Ken Santini*



## ANNUAL REPORT ON CONDITIONS OF CHILDREN

The **24th Annual Report on the Conditions of Children** in Orange County has been published and offers a comprehensive assessment of the health, economic well-being, education and safety of the County's children. According to the report, the following areas have shown improvement for the lives and well-being of Orange County's youth:

- **Good Health:** Orange County children remain in good health with an uninsured rate of 2.5 percent; teen birth rates and infant mortality rates are at their lowest in 10 years.
- **Academic Improvement:** Students continue to show academic improvement, especially children in migrant education and children who are economically disadvantaged.
- **Economic Well-Being / Child Support:** The rate of current child support distributed to Orange County families has increased by 27 percent in ten years, higher than the rate in California. These improvements signify increased financial support for parents to provide for the basic needs of their children.
- **Safe Homes and Communities / Permanency:** The percentage of children and youth entering foster care and placed in a permanent home within 12 months has shown significant improvement and is now higher than the rate in California - the first time in six years.



To download a copy of the full report and to sign up for future electronic reports and notices, click [here](#).

# BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION

## Jose Ruvalcaba, Group Counselor Trainee II/Children and Family Services

Group Counselor Trainee II Jose Ruvalcaba was recognized as the CFS Employee of the Month for September 2018 for demonstrating SSA's value of Teamwork. The following words were shared about Jose from fellow staff:

*"Earlier this month, Jose assisted during a crisis situation in the Adolescent Girls Cottage (at Orangewood Children & Family Center) and provided support in the cottage. After the crisis, Jose was very helpful in assisting in the cottage to end the shift. Jose was very positive and demonstrated excellent teamwork. Jose's support helped the youth in the cottage and helped his coworkers."*



## Ran Li, Social Worker II (SWII)/Family Self-Sufficiency & Adult Services

In-Home Supportive Services SWII Ran Li was presented with the Adult Services You Rock Award for October 2018 after receiving the following words of recognition from two of her co-workers:

*"Today, I overheard Ran tell (the client) she was just calling to check up on her. She asked how she was doing, how she would be getting to Arizona (which is where she is moving), while telling her to make sure she uses her cane so that she doesn't fall. She has truly exhibited what a "Social Worker" should stand for, showing a great deal of heartfelt compassion, as well as professionalism." (Jermaine Roberts, SWII)*



*"I overheard Ran speaking to a client. She showed an amazing amount of empathy and concern for her client. Her concern for the client I am sure was felt by her. She asked questions to the client that truly showed how much she cared. I know her clients greatly appreciate her caring and empathetic attitude. She sets an excellent example of customer service to all of her co-workers." (Shannon Captain, SWII)*

## Adriana Garcia, Employment and Eligibility Specialist (EES), and Leticia Scheuermann, Social Services Supervisor I (SSSI)/ Agency Administration

EES Adriana Garcia and SSSI Leticia Scheuermann of the Administrative Services division's Program Integrity Quality Control Unit recently received the following words of acknowledgement by a client for their excellent customer service:

*"What a wonderful lady to deal with. Her customer service is fantastic. She was able to calm the nerves of the clients. I look forward to dealing with her again. Great job, Adriana. Leticia Scheuermann was also extremely helpful."*



# BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION

## Garden Grove Regional Center (GGRC) Staff/Assistance Programs

A customer recently provided a handwritten greeting card offering the following words of gratitude for GGRC staff:

*"Many thanks for all your hard work in processing and approving my eligibility for Medi-Cal benefits. This will truly help me alleviate my financial hardships and health care expenses. I sincerely commend everyone in your department, especially those who assisted in the approval of my application. You are all a blessing to me and to everyone in need, especially the elderly of our community."*



## SSA PROMOTIONS

EMPLOYEE NAME	CLASSIFICATION	DIVISION
ADAMS, CECILIA	INFORMATION PROCESSING TECHNICIAN	CHILDREN AND FAMILY SERVICES
ADRAY, TAYLOR JEANNE	ELIGIBILITY SUPERVISOR	ASSISTANCE PROGRAMS
GALVAN, MAURICIO	SOCIAL SERVICES SUPERVISOR I	ASSISTANCE PROGRAMS
LANG, JAMIEE ANN	STAFF SPECIALIST	AGENCY ADMINISTRATION
LOPEZ ORTIZ, ITZEL	SENIOR SOCIAL WORKER	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
LOPEZ, ALISHA LORRAINE	ELIGIBILITY TECHNICIAN	ASSISTANCE PROGRAMS
OCHOA, ALFONSO	INFORMATION PROCESSING TECHNICIAN	CHILDREN AND FAMILY SERVICES
RAMIREZ, ANDRES NATHAN	INFORMATION PROCESSING TECHNICIAN	CHILDREN AND FAMILY SERVICES
SALAZAR, CAROL JAZMIN	ELIGIBILITY SUPERVISOR	FAMILY SELF-SUFFICIENCY & ADULT SERVICES
YAMBAO, EVELYN BUSTAMANTE	SUPERVISING PROCUREMENT CONTRACT SPECIALIST	AGENCY ADMINISTRATION

## LOOKING TO PROMOTE?

Be sure to stay up-to-date on current job opportunities here at SSA and throughout the County! Here are the current openings at SSA:

Job Title	Deadline to Apply
Administrative Manager I	Continuous
Office Assistant (Bilingual English/Farsi)	Continuous
Senior Social Worker	Continuous
Senior Social Services Supervisor	Continuous
Eligibility Technician (Farsi)	Continuous

To learn more about these positions, sign up for job alerts and/or apply, click [here](#).

# SSA TODAY QUIZ

**Congratulations to Amber Slankard, winner of August's SSA Today Quiz! Amber was randomly selected among nine respondents who answered all questions correctly and received some County souvenirs for her participation.**

This month's quiz consists of nine questions focused on Halloween! Entries that have all nine questions answered correctly (or are tied for the most questions answered correctly) will be entered into a drawing and the SSA Today Newsletter Committee will randomly select one lucky winner. Good luck!

To take this month's SSA Today Quiz, click [HERE](#).



## SSA EXECUTIVE MEET & GREETINGS

The SSA Executive Team looks forward to seeing you at your office this year at their annual Meet & Greet! To submit questions in advance of the Meet & Greet, please email the Executive Team at [directorscorner@ssa.ocgov.com](mailto:directorscorner@ssa.ocgov.com) and indicate which Meet & Greet you will be attending in your email. Please see the schedule below for upcoming Meet & Greet:

### NOVEMBER 2018



Location	Date	Time
Central Regional Office (CRO) 2020 West Walnut Street, Santa Ana Room 177	11/27/18	9:00 - 10:00 a.m.

## CONNECT WITH US!



<https://twitter.com/OrangeCountySSA>



<https://www.facebook.com/OCSSA1>

SSA Today is distributed monthly by SSA's Strategic Communications, Legislation, and Policy Team (SCLPT) and is published by the SSA Today Newsletter Committee. To contact the committee, please email:

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Do you have questions or comments for the SSA Executive Team? Email questions, comments or suggestions to: [directorscorner@ssa.ocgov.com](mailto:directorscorner@ssa.ocgov.com)

