

**County of Orange Social Services Agency  
Family Self-Sufficiency/Adult Services**

**Program/Area:** Adult Protective Services (APS)  
**Title:** Confidentiality Policy and Procedure  
**Number:** 901  
**Effective Date:** 12-01-14

**Status:** Working Draft  
**Revision Date:** 05-21-2018

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**POLICY**

- A. This policy provides information and procedures for confidentiality of APS information and records.
  - B. All information retained on behalf of elders or dependent adults by APS and all information contained in the case record is confidential. To the extent possible, the disclosure of confidential information shall protect the rights of elders and dependent adults from identification, exploitation or embarrassment that could result from the disclosure of information that identifies them as an APS client.
  - C. APS information may be disclosed per [Welfare & Institutions Code \(WIC\) Sections 10850, 15633, and 15633.5](#).
  - D. A violation of any provision of this section is a misdemeanor per [WIC Section 15633](#).
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