



SSA TODAY

AUGUST 2017

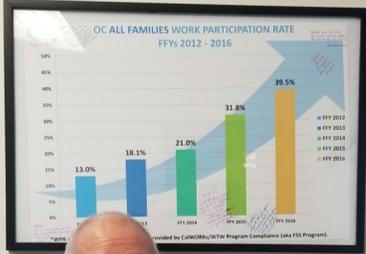
SSA's Core Values

- Integrity
- Fairness
- Diversity
- Compassion
- Respect
- Courtesy
- Teamwork
- Initiative
- Thoroughness
- Efficiency
- Creativity

Special Points of Interest:

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DIVISION DIRECTOR OF FAMILY SELF SUFFICIENCY & ADULT SERVICES RETIRING AFTER 34 YEARS OF SERVICE



Family Self-Sufficiency & Adult Services (FSS & AS) Division Director, Nathan Nishimoto was born and raised in Wahiawa, Hawaii. Born to Japanese parents, he was raised with high expectations to become a doctor. To achieve this, Nathan initially planned to go to optometry school to meet their expectations. While pursuing his undergraduate degree, he took psychology classes which he enjoyed and resonated with him; from that moment on (and not scoring high enough on the Optometry College Admission Tests), his career path was redirected into social work. Nathan received his Bachelor's degree in Psychology from Pacific University in Forest Grove, Oregon, and a few years later he received his Master's degree in Clinical/Community Psychology from Cal State Fullerton. Nathan has spent 34 years of his life at SSA with 29 of those years working in the Children and Family Services (CFS) division and, most recently the last five years as the Division Director of Family

Self-Sufficiency (now Family Self-Sufficiency & Adult Services).

While studying on the mainland, Nathan's original intent was to work his way back home to Hawaii. During his quest to return home, he decided to accept a position as a Social Services Practitioner (equivalent to a Senior Social Worker at SSA) with the Riverside County Department of Social Services. After four years working for Riverside County, Nathan was then hired in Orange County as a Senior Social Services Supervisor in CFS. With his willingness to work swing shift, his first assignment was in the Emergency Response (ER) Unit.

Nathan was promoted five years later to Program Manager (Administrative Manager II) over the Child Abuse Registry (CAR) and ER, and during that time he was given the opportunity to cross-train with Carol Wiseman's Financial Services unit. As a Program Manager in CFS, Nathan managed Resource Development and Management (RDM), Integrated Continuing Services (ICS), CAR, ER, and Group Homes. After 16 years as a Program Manager, Nathan was promoted to Deputy Director in CFS. He managed Continuing Programs, Orangewood Children & Family Center, and Investigations.

In 2012, he was promoted to his current position of Division Director over FSS. While Nathan views this promotion as one of the most significant challenges he faced while working at SSA, he also recognized that this was an opportunity that would test his skills as the responsibility of the successes and failures of FSS would ultimately fall on him. When he was promoted he had very little knowledge of the FSS Division, having worked primarily in CFS. He relied heavily on the FSS leadership team to assist him with learning the program and determine where improvement was needed. (Continued on page 3)



SSA SPOTLIGHT: EXCELLENCE IN SERVICE



Pictured from left to right: Lizette Flores, Omar Parushev, Scott Bigney, Yvonne Truong, Samuel Reyes, Perla Cabrera, Luis Navarro, Oyuky Prado and Miriam Coman. Not pictured: Jose Alvarado.

This month's Spotlight team is the Santa Ana Regional Center Mentor Unit.

The Santa Ana Regional Center (SARC) Mentor Unit has returned to supporting staff attending Dual Medical and CalFresh trainings. With an encouraging attitude and acting as positive role models, Mentor Eligibility Technicians (ET) provide Assistance Programs (AP) employees with hands-on experience in task carrying and customer interactions. This unit consists of ten ETs, a Data Entry Technician, and an Eligibility

Supervisor who all applied and volunteered to rotate to this specialized unit. The Mentors were selected from multiple AP regions as a result of their experience, commitment, and willingness to share their skills, knowledge, and expertise with others. Mentors lead by example and have a desire to help others succeed. Every day, Mentors use skills such as guiding, educating, supporting, and providing constructive feedback, while focusing on collaboration, development of self-sufficiency, and resourcefulness. These components are integral and critical skills for ongoing career success.

The "task carrying" portion of the program is the core for reinforcing learning and where the Mentors are at their best. The purpose of "task carrying" is to take classroom learning and apply it to real case situations. During "task carrying," Trainees, with Mentor guidance and oversight, handle routine customer interactions, and complete ongoing case activities in a controlled environment.

Mentors prepare new ET trainees by helping them develop skills to provide a high level of customer service which aligns with SSA's mission. As shared recently by a trainee, "The Mentor ET (MET) was a great mentor and really good at explaining everything. They are very knowledgeable and always willing to assist us with any questions and concerns that we had. I really appreciate their patience, dedication, and support." While trainees benefit from the mentorship program, Mentors also benefit from the rewards of mentoring, as highlighted by Mentor Omar Parushev, "One of my favorite things about being a mentor is being able to invigorate the learning process while being able to provide a realistic perspective of what an Eligibility Technician should expect post-training." Since its reinstatement in April 2016, the Mentor Unit has contributed to the development of over 355 ETs who have graduated from various Training and Career Development Intensive Induction Trainings. The success of the Mentor Unit has been achieved with executive support and collaborative effort from Training & Career Development, AP Operations, and partnering regions. We would like to offer thanks and kudos to the Mentor Unit team for continuing to make a worthwhile difference in the lives of our staff and community by recognizing the value in knowledge sharing and professional development.

Congratulations to the Santa Ana Regional Center Mentor Unit for all of the great work you are doing and for being recognized as the SSA Spotlight: Excellence in Service team for August 2017!

(Continued from page 1)

Instrumental in his development was the assistance of retiring Deputy Director Ben Blank. Nathan stated, "Ben was very patient with me; with his and the other FSS managers' help, I was able to learn the FSS Division."

Nathan's primary task as FSS Division Director was to increase the Welfare to Work program's Federal Work Participation Rate (WPR). His most fulfilling achievement while working at SSA has been leading the division to increase the WPR from 13% when he was promoted in 2012, to 39.5% today. That is a 203% increase under his leadership! This improvement only occurred because the entire division was focused on the same goal and moving forward in the same direction. The Service Delivery Model and its corresponding business processes and work flows were designed by all levels of staff working with the FSS managers.

What advice does Nathan have for those looking to advance their career? "No matter what your assignment is, always demonstrate your ability to do your job well, maintain a positive attitude, and stretch yourself; participate in work groups and work on committees when there are opportunities. As you compete for promotions, be prepared to succeed and to be disappointed as there will be more times you will not be selected. How you perform at your assignment and conduct yourself is even more important when not selected. Make the decision-maker regret not selecting you." Nathan also added some simple, but fundamental advice, "Come to work every day and be on time; this seems so simple, but it is something that is very important."

SSA Director Mike Ryan expressed the following: "On behalf of the Social Services Agency, I would like to thank Nathan Nishimoto for his 34 years of service with the Agency. Nathan leaves the Agency in a much better place through his many successful efforts at developing and implementing significant programmatic design changes, all which have enhanced our ability to provide quality service to our community. He leaves us with a legacy of unwavering commitment to the clients that we serve and to the staff that he has supported throughout his career. It has truly been a privilege to work alongside Nathan and be a part of his journey here at SSA. We wish him all the best in his retirement – he will be missed!"

Nathan leaves us with some final words: "SSA is a great agency with many good-hearted people that make every intent to provide excellent service to the residents of Orange County; I am proud to have spent 34 years delivering SSA's mission while working shoulder to shoulder with my fellow employees. Aloha kakou, SSA." Please join us in wishing Nathan a happy and fulfilling retirement!

THANK YOU TO ALL OF SSA'S ELIGIBILITY PROFESSIONALS

Thank you to our Eligibility Professionals for all you do to serve our Orange County community!

OCSSA



The month of August has been designated as Eligibility Professionals Recognition Month in Orange County. SSA would like to recognize the efforts of this group of dedicated individuals who provide an extraordinary level of service to the applicants and recipients of CalWORKS, CalFresh, Medi-Cal, General Relief, Cash Assistance Program for Immigrants, Foster Care, Refugee Cash Assistance, and Adoptions. SSA's Eligibility Professionals serve the eligibility needs of over one in four Orange County residents per month. Clients seeking these programs are those in great need; our eligibility professionals demonstrate compassion and dedication to

ensure that our clients have a positive experience during this challenging part of their lives. Here at SSA, we are proud that we have been able to continue to deliver quality services that are timely and responsive to the needs of our community. We thank you for your compassion and dedication in serving the needs of our community and making a positive and lasting contribution to the residents of Orange County.

DIVISION DIRECTORS SHARE INSIGHT ON HOW TO BE SUCCESSFUL

On July 27th, SSA Managers were afforded a unique and special opportunity to attend a Q&A Division Directors' panel session with Family Self-Sufficiency & Adult Services Division Director, Nathan Nishimoto, and Assistance Programs Division Director, Wendy Aquin. This panel discussion provided both Nathan and Wendy the chance to share their collective leadership insight, experience, and wisdom in response to questions submitted by managers prior to embarking on their upcoming journeys as retirees.

The forum for the panel was informative yet relaxed. Managers in attendance were treated to personal anecdotes as well as career and educational histories from both Division Directors.

One of the most enlightening questions asked during the event was "What type of characteristics do you need to help you be successful?" In response to this question, Wendy and Nathan outlined the skills seen in the graphic below.

In addition, both also expressed that they personally value tenacity, a genuine compassion for the well-being of people, and having a great appreciation for diversity of thoughts as critical aptitudes for success. Thank you, Nathan and Wendy for being excellent representations of leadership to all of us at SSA.

Characteristics of Success



Genuineness:

Having a good sense of who you really are. Be open and honest about yourself. Be authentic and speak the truth.



Reliability:

If you are reliable, people will follow you, and your boss will trust you.



Communication:

Not just public speaking and writing, but asking the right questions. Be inquisitive, it's about knowing which questions to ask.



Critical Thinking:

Make sound decisions and thoroughly assess situations.



Ability to Transfer Knowledge:

Be adaptable. Apply what you've learned from one job to another.



Collaboration:

Be able to connect with people and work together effectively. "It's amazing what you can accomplish if you don't care who gets the credit."



Take Ownership and Have Courage:

As leaders, we are responsible. You will always have more responsibility than authority. Do what is right, even if it isn't popular. Trust your intuition. Don't be afraid to take risks.



Foresight:

Be able to look at the larger global picture and implications for yourself, your team, your Agency, and your community.

PREPARE FOR EMERGENCIES DURING NATIONAL PREPAREDNESS MONTH

September marks National Preparedness Month, which was founded after 9/11 to increase preparedness in the U.S. First responders and emergency managers understand that there will be an overwhelming demand to reach people in distress following a disaster. Getting to every person quickly following an emergency, including people that may need additional assistance, will simply not be possible, especially if roads are damaged and power is out. It is imperative that community members take the necessary steps to prepare for emergencies. The actions we take today will lead to a stronger recovery when disaster hits home.



This year's theme is "Disasters Don't Plan Ahead. You Can." The Emergency Management Team earnestly promotes National Preparedness Month for community members and our employees. During the month of September there will be weekly promotional themes.

- Week 1: Make a Plan for Yourself, Family, and Friends
- Week 2: Plan to Help Your Neighbor and Community
- Week 3: Practice and Build Out Your Plans
- Week 4: Get Involved! Be Part of Something Larger

This September, prepare and plan for any event that may cause you to go for three days without electricity, water service, access to supermarket, or other local services. It is a time to prepare yourself, your family, and your loved ones for any emergency. Just follow these three steps:

1. **Get a Kit:** Keep enough emergency supplies on hand for you and those in your care, including water, non-perishable food, first aid, prescriptions, flashlights, and a battery powered radio. For a complete checklist of supplies, visit ReadyOC.org.
2. **Make a Plan:** Discuss, agree on, and document an emergency plan with those in your care. For sample plans, see ReadyOC.org. Work with your neighbors, colleagues and others to build a community network of resilience.
3. **Be Informed:** Information is available to assist you from local, state, and federal resources. You can find preparedness information by:
 - Signing up for emergency alerts and notifications at AlertOC.com.
 - Accessing ReadyOC.org to learn what to do before, during, and after an emergency.

Additional resources are available for people with disabilities and others with access and functional needs:

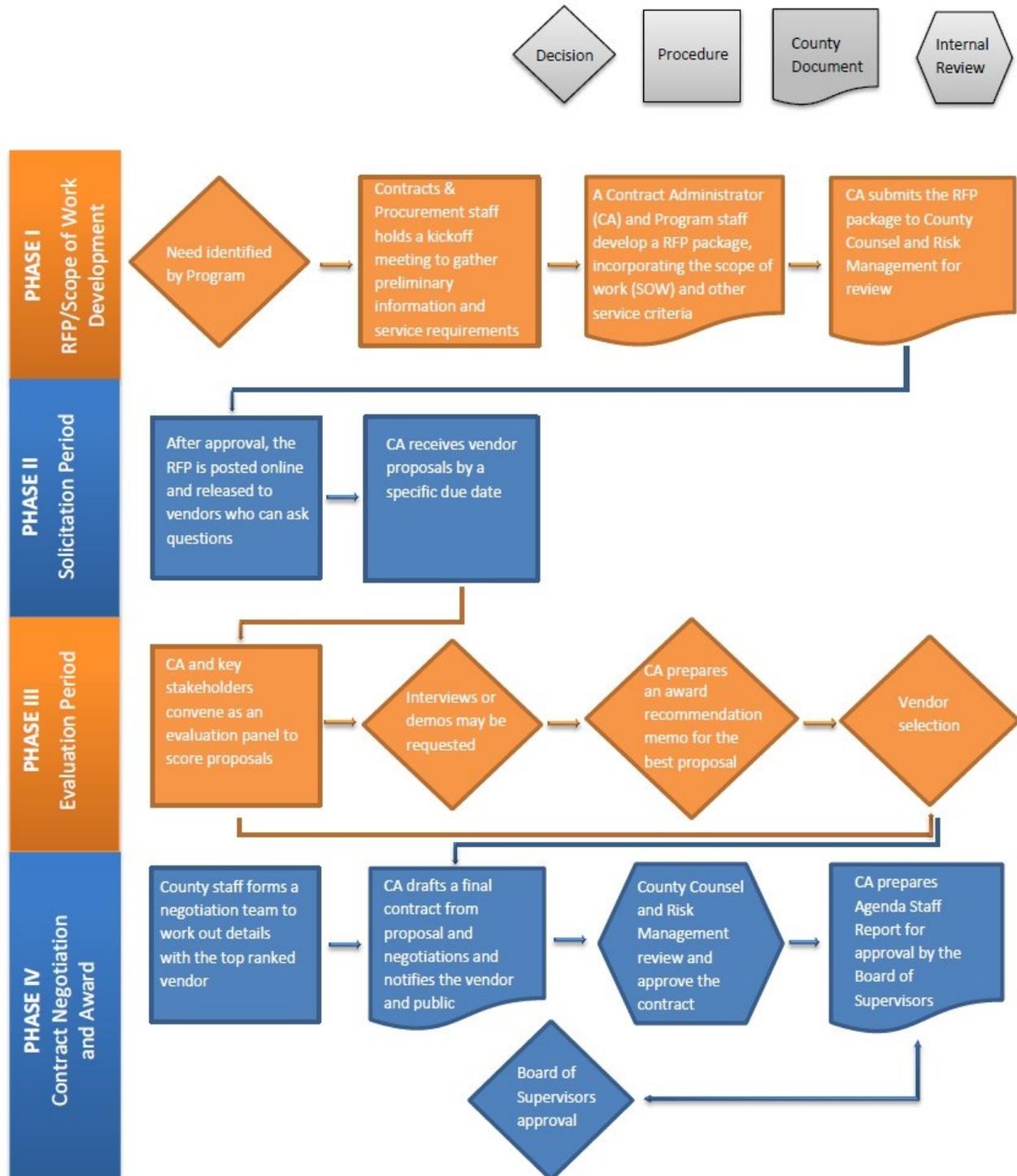
- <http://www.readyoc.org/prepare/disabilities.html>
- <https://www.ready.gov/individuals-access-functional-needs>
- <https://www.cdc.gov/ncbddd/disabilityandhealth/emergencypreparedness.html>
- <http://www.caloes.ca.gov/cal-oes-divisions/access-functional-needs>

Resilient public alert and warning tools are essential to save lives and protect property during times of national, state, regional, and local emergencies. The Emergency Alert System (EAS) is used by alerting authorities to send warnings via broadcast, cable, satellite, and wireline communications pathways. The national test of the Emergency Alert System test will be held on Wednesday, September 27th at 11:20 a.m. (PDT). Find out more about National Preparedness Month at: <http://www.ready.gov/september>.

REQUEST FOR PROPOSALS PROCESS

By John Parr, Staff Specialist, Frank Zuniga, AMI and Dianne Breault, AMI, Administrative Services Division

Request for Proposal (RFP) season is upon us, but what exactly is an RFP? An RFP is a competitive solicitation method used by SSA to communicate its program service needs and requirements to prospective contractors and to solicit proposals from them. RFPs describe funding available, detailed scope of work, and County standard contract terms and conditions. An impartial panel, composed of three to five County and non-County individuals, uses criteria specified in the RFP to evaluate and rank each proposal. The panel recommends a contract award for the proposal that is deemed most responsive to the RFP requirements and that offers the best overall value. The budgeted funding for human services contracts this fiscal year is approximately \$68 million. The following flowchart outlines the RFP process in four phases. This process typically takes six to twelve months.



TCD RESOURCES: LEADERSHIP AND PROFESSIONAL DEVELOPMENT

In the words of John F. Kennedy, 35th President of the United States, “Leadership and learning are indispensable to each other.” SSA is committed to the leadership and professional growth of all of its employees. As part of this commitment, SSA’s Training and Career Development (TCD) offers many different resources aimed to assist employees with achieving their career goals, including the Educational and Professional Reimbursement Program (EPRP), Career Advisory Program (CAP), SSA Mentorship Program, as well as numerous trainings through Training Partner, partnering colleges, and organizations. Staff may access information about all of these resources through the “TCD Resource Page” on the SSA Intranet. Additionally, links to various articles about leadership and professional development are available under the “Leadership and Professional Development Resources” page, which staff at all levels of the Agency may find helpful. The links to these resources are below.

- [TCD Resource Page](#)
- [Leadership and Professional Development Resources](#)



DID YOU KNOW?

BY Bharti Kumar, Accounting Assistant II, Administrative Services Division



to SSA.

The AAll team’s broad range of knowledge enhances their ability to accurately process approximately 375 new claims per month. This includes reconciliation of entries, sending notices to clients, alerting Collection Officers of payments received by clients, and notifying the DA of account balances. Their continuous efforts to secure collection of debts as well as their collaboration with other departments and agencies make them a valuable resource to SSA. To learn more about PI’s AAll Team, please contact [Marlowe Santos](#) at (714) 435-7246.

A DAY IN THE LIFE OF CENTRALIZED OPERATIONS

By Jesse Guillen, Staff Specialist, Administrative Services Division



Pictured from left to right: Marcos Lopez, Christian Rodriguez, Albert Garza, Robert Macias, David Anguiano (Driving), Jesus Barajas and Alex Gurrola.

Some don't give it any thought, others think it just happens magically; however, Centralized Operations (CO) Warehouse Team and Volunteer and Outreach Services (VOS) know that carrying out plans through their successful completion takes hard work and meaningful collaboration.

On a typical day, Warehouse Lead Supervisor David Anguiano begins his day by providing a daily brief to his staff alongside his Leadership team, Marcos Lopez and Albert Garza. They assign routes to drivers, review and assign special work requisitions, ensure all assignments are covered before shouting out "drive safely!", and send warehouse drivers on their way.

Some days, however, aren't so typical. In collaboration with Volunteer and Outreach Services (VOS), David and his crew are integral in contributing to the larger mission of delivering quality services that are accessible and responsive to the community through the deployment of the Mobile Response Vehicle

(MRV). It is music to David's ears to hear VOS Coordinator, Jesse Guillen say, "David, we're rolling out to another event." "To me, it means my staff and I get to do something out of the ordinary that contributes to serving the community and facilitates the process for those on the front lines of customer service to execute their tasks efficiently and successfully," affirms David. "It also provides my staff and me a unique opportunity to interact with representatives from other community-based organizations and experience other aspects of SSA operations."

Typical duties for CO warehouse staff during MRV outreach deployments include: the setting up of two large generators that power all MRV systems including Information Technology and electrical components, installing up to nine workstations consisting of laptops, printers and related equipment; placing tables and chairs for staff and customers, arranging canopies, and performing regular housekeeping actions for the comfort and convenience of customer service staff.

And, how about driving that MRV?

As the MRV's primary driver, David admits it can be challenging to maneuver such a giant vehicle! Although VOS greatly emphasizes the need for ample maneuverability for the MRV, community event organizers often say, "Oh, there's plenty of room to park a mobile unit." David reports that he has arrived at some locations and thought, "How am I going to get this thing in that tiny space?" David has now gained ample experience and claims he can probably fit the MRV through a McDonald's drive-thru...Let's just hope he hasn't actually tried it! "Overall, I feel a sense of pride driving the MRV. It's like a giant billboard. It's a good feeling knowing I'm promoting an important agency that helps thousands of people in Orange County every time I drive it out of the warehouse."

On average, VOS collaborates with the Warehouse Team approximately 62 times per year to deploy the MRV to community-based events including, weekly deployments aimed at helping Orange County's Homeless in Downtown Santa Ana's "Courtyard". When they are not helping with outreach deployments, the Warehouse Team is also busy fulfilling their core responsibility of providing service to all of SSA. This includes completing up to 100 service requisitions for repairing office furniture, delivering chairs and desks, reconfiguring cubicles/offices, moving heavy file cabinets or boxes and handling daily service routes to deliver mail and materials. They are a friendly and helpful group, so make sure to say "hello" next time you see them around! To learn more about the CO Warehouse Team or VOS, please contact [Chris Avventino](#) at (714) 825-3244.



Pictured: David Anguiano gives a morning briefing to Centralized Operations Staff.

CAREER ADVISORY PROGRAM (CAP) RELAUNCHES

By Carol Kubota, Senior Social Services Supervisor, Administrative Services Division



It's back! The Career Advisory Program (CAP) will begin a new cohort in October 2017. CAP is a four month program designed for non-supervisory employees (Advisees) pairing them with Supervisors/

Managers (Advisors). Due to increased demand, the program was recently changed to a four month program to accommodate at least two cohorts per year. Together, they meet monthly to communicate career goals, explore career options throughout the County, and devise a plan to meet career objectives. This collaboration includes creating a Professional Development Plan with short-term and long-term goals and conducting mock interviews with other employees who are able to offer their insight and feedback regarding job readiness and advancement. With over 80 job classifications in SSA, there are many opportunities to discover a career path that fits each employee's unique abilities and strengths. Advisees are also given priority enrollment into the two CAP classes: "Recruitment Readiness" and "Interview Success and Leadership Communication Skills for Everyone".

The CAP Announcement e-mail was recently sent out to all staff. The announcement has the CAP application and instructions on how to be a part of this great program! If you have any additional questions, please visit the [CAP Page](#) on the SSA Intranet or send questions to CAPInbox@ssa.ocgov.com.

BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION

Juan Contreras and Greg Zamarripa, Social Services Supervisor I's, Administrative Services Division

Social Services Supervisor I's, Juan Contreras and Greg Zamarripa recently received these words of appreciation from Eligibility Supervisor Jose Salas:

"Program Integrity recently had our all staff meeting in which we utilized the Turning Point Response Cards. [Both my colleague and I] have never used Turning Point in the past. When we got started, as you can imagine, we were lost and had no clue on how to even turn the response cards on. I made a call to Juan and within minutes, both Juan & Greg were here in our office giving us a mini training. I was really impressed, we are all super busy with our own assignments but both these gentlemen stepped up and came to assist us. It was smooth, the Turning Point worked well, and the staff enjoyed it!

I want to thank Juan & Greg for going above and beyond and always answering any questions that we may have."



Irma Guillen, Eligibility Technician (ET), Assistance Programs

Eligibility Technician Irma Guillen recently received these kind words of gratitude from multiple clients:

"Irma addressed all of my concerns by explaining the program to me. I was upset but you made me feel better. You are wonderful and I am grateful for your above and beyond efforts."

"Irma did a great job resolving my Medi-Cal issues. I give Irma 5 stars for being courteous, kind, professional, and knowledgeable. A big kudos to all Call Center staff for the great job they do."



BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION

Jeffrey Hellebrand, Eligibility Technician, Assistance Programs (Not Pictured)

Eligibility Technician Jeffrey Hellebrand recently received these kind words of appreciation for his exceptional customer service from grateful clients as recounted by Eligibility Supervisors:

A customer asked to speak to an OCPC Supervisor to state that *"She wanted to acknowledge Jeffrey for excellent customer service. She stated, "He made the experience painless, easy, and pleasant. Jeffrey was sweet, helpful, and chipper. Keep up the great work!"*

An Eligibility Supervisor received a call from a client that wanted to express their gratitude for Jeffrey Hellebrand. The client stated *"Jeffrey went above and beyond to get my son his Medi-Cal benefits restored. He was very patient with me and answered my millions of questions. Thank you Jeffrey for your excellent customer service!"*



Maria Jenkins, Information Processing Technician (IPT), Children and Family Services

Congratulations to IPT Maria Jenkins who was recognized as the CFS Employee of the Month for July. Here is an example of Maria's selfless work:

"Without Maria I could not get my job done. Her hard work, dedication, commitment to excellence, and respect for our clients, team, peers, and community partners exemplifies the spirit of the agency. Her sense of humor helps me stay sane on those days when I feel more than a bit frustrated, and the tact and diplomacy she continues to demonstrate in the face of some fairly taxing situations continues to make me proud to know her."

"She truly exemplifies the No Wrong Door Policy because she never says no whenever anybody needs help. She doesn't mind staying after shift to make sure that all tasks are completed, and everybody has been thoroughly assisted."

"She is courteous, generous, and is a kind person. She is approachable and committed to our team. Maria exemplifies what a true team player is. She has never left me stranded."

Dawn Boersma, Social Worker II (SW II), Family Self-Sufficiency & Adult Services (Not Pictured)

SW II Dawn Boersma recently received these kind words of appreciation from a Welfare to Work participant:

"I can't believe something good is happening to me. But then again nothing but good positive things have happened to me and my family since you became my worker. Oh, my goodness Dawn. I'm speechless. You are an amazing, phenomenal woman. You have become such an amazing important person in my life. You have done so much for me that you have changed my entire life so drastically in such a short period of time. You have done the impossible for me, what no other worker has ever been able to do for me. You have been the only one to go that extra mile to help me in so many ways to be able to make a difference in my life."

BEYOND THE CALL: EXCEPTIONAL SERVICE IN ACTION



Gail Blansett, Administrative Manager I, Administrative Services Division

Administrative Manager I Gail Blansett recently received the following words of appreciation from Administrative Manager I Mary Sanchez:

"I just wanted to let you know what an excellent help Gail Blansett was to me today. She went out of her way to assist me in locating the Records Control Schedules for all the SSA divisions online which was so appreciated. I am very grateful that Gail is such a wonderful resource."

SSA TODAY QUIZ

Congratulations to DaiTrang Hoang who was randomly selected as the winner of June's Historical Buildings quiz. DaiTrang won a Starbucks gift card and some SSA merchandise. Congratulations, DaiTrang!

This month's quiz is an acronyms quiz! Can you name all eight acronyms correctly? Entries that have all the correct answers will be entered into a drawing, and the SSA Newsletter Committee will randomly select one lucky winner.

To take the SSA Today Acronyms Quiz, click [here](#).



SSA PROMOTIONS

DIVISION KEY

ASD	Administrative Services Division
AP	Assistance Programs
CFS	Children & Family Services
FSS & AS	Family Self-Sufficiency & Adult Services

Employee Name	Title	Division
ALAM, NADINE	SOCIAL WORKER II	FSS & AS
BYDE, ANDREW	SENIOR SOCIAL SERVICES SUPERVISOR	FSS & AS
GUERRERO, JAVIER	SENIOR SOCIAL SERVICES SUPERVISOR	CFS
HUYNH, THANH-TRUC THI	SOCIAL WORKER II	FSS & AS
MIHARA-WOLLEGNBERG, AKIKO	GROUP COUNSELOR I	CFS
NGUYEN, HANG	SOCIAL WORKER II	FSS & AS
GABALDON, CARMEN	SOCIAL WORKER II	CFS
PARR, JOHN	STAFF SPECIALIST	ASD
ROSAS, SIMEON	WAREHOUSE WORKER II	ASD
SCHUSTER, BRADLEY	STAFF SPECIALIST	ASD

IN MEMORIAM

SSA would like to recognize the recent passing of two retired SSA employees. Please keep their families in your thoughts during this difficult time.

Renee Beltran - Senior Office Supervisor, 26 years of service.

Maria del Carmen Gonzalez - Secretary I, 19 years of service.



LOOKING TO PROMOTE?

Reminder to all staff: Don't forget to take a look at the emails from the "Recruitment Announcements" email address. These emails provide up-to-date recruitment announcements, as well as links for promotional opportunities. You can also sign up for "job interest alerts" in the menu tab in the link below. Please click on the link to see the list of current recruitments currently open within the County of Orange.

www.ocgov.com/jobs



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Do you have questions or comments for the SSA Executive Team? Email your questions, comments or suggestions to: directorscorner@ssa.ocgov.com