

**County of Orange Social Services Agency
Family Self-Sufficiency & Adult Services/In-Home Supportive Services**

Program/Area: In-Home Supportive Services
Title: **Program Integrity (PI) Protocols**
Number: 1039
Effective Date: 5/15/15
Approved: Signature On File

Status: Final Draft
Revision Date: 5/21/18

POLICY

All counties operating under the authority established in WIC Sections 12305.7, 12305.71, and 12305.82, are to establish policies and procedures for the implementation of uniform statewide protocols, which include unannounced home visits (UHV's), directed mailings to IHSS providers, and statewide communication and coordination for IHSS program integrity efforts between state and county offices.

FSS & AS Policy and Quality Assurance is responsible for the implementation of the Uniform Statewide Integrity Protocols in Orange County.