

**COUNTY OF ORANGE SOCIAL SERVICES AGENCY
POLICIES AND PROCEDURES MANUAL**

Subject: Access Orange County Electronic Mail

Number: E 2

Approved: Signature on file

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POLICY

The County of Orange Social Services Agency (SSA) provides the public an easy way to send their questions, suggestions, complaints or compliments directly to County staff via the Internet through the Access Orange County (AccessOC) webmail. Designated SSA staff will respond to these questions, suggestions, complaints or compliments within two business days.