

PRESS RELEASE

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County of Orange Social Services Agency Expands Online Enrollment Options, Extends Call Center Hours

Enhanced enrollment options for Orange County residents

Orange County, Calif. (March 20, 2020) – The County of Orange Social Services Agency (SSA) announced today that it will expand its online application services and call center hours to meet the needs of the community affected by the State’s Stay at Home order issued yesterday.

Effective immediately, SSA’s Service Center has extended its hours of operation to:

- Weekdays (Monday – Friday) from 6:30 a.m. to 8 p.m.
- Saturdays from 7 a.m. to 4:30 p.m.

Call Center operators will be available to take calls at (800) 281-9799.

Individuals wishing to apply for General Relief benefits now have another option to enroll online through <http://www.mybenefitscalwin.org>. They may also continue to apply or check on existing case information by calling Agency’s Service Center at (800) 281-9799 or by faxing an application to (714) 825-3155.

Previously, only Medi-Cal, CalFresh and CalWORKs benefits were accessible on <http://www.mybenefitscalwin.org>.

For additional information on SSA programs, please visit: <http://ssa.ocgov.com>

To stay up to date with information concerning the COVID-19 situation in Orange County, please visit <http://www.ochealthinfo.com/novelcoronavirus>.

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