Adult Protective Services Glossary

Term	Definition
Abandonment	Per Welfare and Institution Code (WIC) 15610.05, abandonment is the desertion or willful forsaking of an elder or a dependent adult by anyone having care or custody of that person under circumstances in which a reasonable person would continue to provide care and custody.
Abduction	Per WIC 15610.05, abduction refers to the following: • Removal from this state and the restraint from returning to this state. • Restraint from returning to this state of any elder or dependent adult who does not have the capacity to consent to the removal from this state and the restraint from returning to this state or the restraint from returning to this state. • Removal from this state or the restraint from returning to this state of any conservatee without the consent of the conservator or the court.
Abuse	Per WIC 15610.07, abuse refers to any of the following: • Physical abuse, neglect, abandonment, isolation, abduction, or other treatment with resulting physical harm, pain or mental suffering. • Deprivation by acre custodian of goods or services that are necessary to avoid physical harm or mental suffering. • Financial abuse
Acute Care Hospital	Per Health and Safety Code (HSC) 1250 (a), an acute health facility is one that has: • Established governing body with overall administrative and professional responsibility • Organized medical staff • Provides 24-hour inpatient care • Offer core services such as medical, nursing, surgical, anesthesia, laboratory, radiology, pharmacy, and dietary services • It may operate multiple physical locations • Some hospitals may provide required surgical and anesthesia services through contracts with other hospitals, and certain state-operated hospitals have special allowances to do so. • The definition also includes rural general acute care hospitals, which are not required to provide surgery or anesthesia services. A rural general acute care hospital must meet specific state “peer group” criteria and either fit into designated efficiency groups or be small (76 beds or fewer) and located in a community of 15,000 or fewer people based on census data.
Acute Psychiatric Hospital	Per HSC 1250 (b), an acute psychiatric hospital is one that has: • Established governing body with overall administrative and professional responsibility • Organized medical staff • Provides 24-hour inpatient care for persons with mental health disorders or other patients referred to in Division 5 (commencing

	with Section 5000) or Division 6 (commencing with Section 6000) of the Welfare and Institutions Code, including the following basic services: medical, nursing, rehabilitative, pharmacy, and dietary services.
Adult Protective Services	Per WIC 15610 and WIC 15610.10, Adult Protective Services refers to the following: • Those activities performed on behalf of elders and dependent adults who have come to the attention of the adult protective services due to potential abuse or neglect. • Shall include investigations, needs assessments, remedial and preventive social work activities; the necessary tangible resources such as food, transportation, emergency shelter, and in-home protective care; the use of multidisciplinary teams; and a system in which reporting of abuse can occur on a 24-hour basis.
Adult Protective Services Worker	Per Manual of Policies and Procedures (MPP) 33-130, an Adult Protective Services Worker is a county civil service employee who performs one or more of the following adult protective services functions: (1) Investigating allegations of elder and dependent adult abuse; or (2) Performing case management activities, and the delivery of services, either directly or indirectly, relating to elder and dependent adult abuse cases.
Assessment	Per MPP 33-130, an assessment is an activity to gather and document information relevant to the client's situation and appraise the client's service(s) needs based on that information.
Care Custodian	Per WIC 15610.17, a Care Custodian is an administrator or an employee of any of the following public or private facilities or agencies, or persons providing care or services for elders or dependent adults, including members of the support staff and maintenance staff. • Twenty-four-hour health facilities, as defined in Sections 1250, 1250.2, and 1250.3 of the Health and Safety Code • Clinics • Home health agencies • Agencies providing publicly funded in-home supportive services, nutrition services, or other home and community-based support services • Adult day health care centers and adult day care • Secondary schools that serve 18- to 22-year-old dependent adults and postsecondary educational institutions that serve dependent adults or elders • Independent living centers • Camps • Alzheimer's Disease day care resource centers • Community care facilities, as defined in Section 1502 of the Health and Safety Code, and residential care facilities for the elderly, as defined in Section 1569.2 of the Health and Safety Code

	• Respite care facilities • Foster homes • Vocational rehabilitation facilities and work activity centers • Designated area agencies on aging • Regional centers for persons with developmental disabilities • State Department of Social Services and State Department of Health Services licensing divisions • County welfare departments • Offices of patients" rights advocates and clients" rights advocates, including attorneys • Office of the long-term care ombudsman • Offices of public conservators, public guardians, and court investigators. • Any protection or advocacy agency or entity that is designated by the Governor to fulfill the requirements and assurances of the following: o The federal Developmental Disability Assistance and Bill of Rights Act, as amended, contained in Chapter 75 (commencing with Section 6000) of Title 42 of the United States Code, for protection and advocacy of the rights of persons with developmental disabilities. o The Protection and Advocacy for the Mentally Ill Individuals Act of 1986, as amended, contained in Chapter 114 (commencing with Section 10801) of Title 42 of the United States Code, for the protection and advocacy of the rights of persons with mental illnesses. • Humane societies and animal control agencies • Fire departments • Offices of environmental health and building code enforcement • Any other protective, public, sectarian, mental health, or private assistance or advocacy agency or person providing health services or social services to elders or dependent adults.
Chemical Dependency Recovery Hospital	Per HSC 1250.3 (a) (1), a Chemical Dependency Recovery Hospital is a health facility that provides 24-hour inpatient chemical dependency recovery services for persons who have a dependency on alcohol or other drugs, or both alcohol and other drugs. Each facility shall have a medical director who is a physician and surgeon licensed to practice in this state.
Client	Per MPP 33-130, a Client is an elder or dependent adult who has been determined to be in need of adult protective services, as specified in Section 15610.10 of the Welfare and Institutions Code.
Congregate Living Health Facility (CLHF)	Per HSC 1250 (i), a CLHF is a residential home with a capacity of no more than 18 beds, that provides inpatient care, including the following basic services: medical supervision, 24-hour skilled nursing and

	supportive care, pharmacy, dietary, social, recreational, and at least one of the following: • Services for person who are mentally alert, persons with physical disabilities, who may be ventilator dependent. • Services for persons who have a diagnosis of terminal illness, a diagnosis of a life-threatening illness, or both. • Services for persons who are catastrophically and severely disabled. A person who is catastrophically and severely disabled means a person whose origin of disability was acquired through trauma or nondegenerative neurologic illness, for whom it has been determined that active rehabilitation would be beneficial and to whom these services are being provided. Services offered by a congregate living health facility to a person who is catastrophically disabled shall include, but not be limited to, speech, physical, and occupational therapy.
Conservatee	Per Probate Code (PROB) 1982 (b), a conservatee is an adult for whom a conservator of the estate, a conservator of the person, or a conservator of the person and estate has been appointed.
Conservator	Per PROB 1982 (c), a conservator is a person appointed by the court to serve as a conservator of the estate, a conservator of the person, or a conservator of the person and estate.
Continuum of Care (CoC)	Per All County Letter (ACL) 19-114 p.5, CoC is a regional or local planning body that coordinates housing and homelessness services funding for homeless families or individuals.
Community Care Facility	Per HSC 1502, a Community Care Facility is any facility, place, or building that is maintained and operated to provide nonmedical residential care, day treatment, adult daycare, or foster family agency services for children, adults, or children and adults, including, but not limited to, the physically handicapped, mentally impaired, incompetent persons, and abused or neglected children, and includes the following: • Residential facility • Adult day program • Therapeutic day services facility • Foster family agency • Foster family home • Small family home • Social rehabilitation facility • Community treatment facility • Full-service adoption agency • Noncustodial adoption agency • Transitional shelter care facility • Transitional housing placement provider

	• Group home • Youth homeless prevention center • Enhanced behavioral supports home • Community crisis home • Crisis nursery • Short-term residential therapeutic program • Private alternative boarding school or outdoor program • Children's Crisis Residential Program • Group home for children with special health care needs
Criminal Activity	Per MPP 33-130, criminal activity refers to crimes committed against elders and dependent adults as described in Section 368 of the Penal Code.
Cross Report	Per MPP 33-130, to cross report is to provide copies of an abuse report received by the adult protective services agency to law enforcement and other public agencies that are authorized to receive it.
Dependent Adult	Per WIC 15750 (1)(A) and (B), a dependent adult refers to the following: • Any person residing in this state between 18 and 59 years of age, inclusive, who resides in this state, and who has a combination of a disability and the inability to protect their own interest, or who has an inability to carry out normal activities to protect their rights, including, but not limited to, persons who have physical or developmental disabilities, or whose physical or mental abilities have diminished because of age. • Any person between 18 and 59 years of age, inclusive, who is admitted as an inpatient to a 24-hour facility, as defined in Sections 1250, 1250.2, and 1250.3 of the Health and Safety Code
Elder	Per WIC 15750 (b)(2), an elder is any person residing in this state who is 60 years of age or older.
Financial Abuse	Per WIC 15610.30, financial abuse: 1. Occurs when a person or entity does any of the following: a. Takes, secretes, appropriates, obtains, or retains or personal property of an elder or dependent adult for a wrongful use or with intent to defraud, or both. b. Assist someone else in any of the actions in (a) c. Takes or assists in any actions in (a) through under influence 2. Property is deemed taken if the person knew or should have known their conduct would likely harm the elder or dependent adult. 3. Includes any deprivation of property rights, whether through agreements, gifts, or wills (e.g., donative transfers, testamentary bequests)—and applies even if the property is held by a representative (like a conservator, trustee, or attorney-in-fact).
Health Facility	Per HSC 1250, a health facility includes, a facility, place, or building that is organized, maintained, and operated for the diagnosis, care, prevention, and treatment of human illness, physical or mental, including convalescence and rehabilitation and including care during and after

	pregnancy, or for any one or more of these purposes, for one or more persons, to which the persons are admitted for a 24-hour stay or longer.
Health Practitioner	Per WIC15610.37, a health practitioner refers to any of the following: • Physicians and surgeons • Psychiatrists • Psychologists • Dentists, dental hygienists, and dental residents/interns • Podiatrists and chiropractors • Registered nurses • Licensed clinical social workers or associate clinical social workers • Marriage and family therapists, trainee • Licensed professional clinical counselors • Any other person who is currently licensed under Division 2 (commencing with Section 500) of the Business and Professions Code • Any emergency medical technician I or II, paramedic, or person certified pursuant to Division 2.5 (commencing with Section 1797) of the Health and Safety Code • Psychological assistant registered pursuant to Section 2913 of the Business and Professions Code • Marriage and family therapist trainee, as defined in subdivision (c) of Section 4980.03 of the Business and Professions Code, • Unlicensed marriage and family therapist intern registered under Section 4980.44 of the Business and Professions Code, • Clinical counselor trainee, as defined in subdivision (g) of Section 4999.12 of the Business and Professions Code • Clinical counselor intern registered under Section 4999.42 of the Business and Professions Code • State or county public health or social service employee who treats an elder or a dependent adult for any condition • Coroner • Substance use disorder counselor ○ A substance use disorder counselor is a person providing counseling services in an alcoholism or drug abuse recovery and treatment program licensed, certified, or funded under Part 2 (commencing with Section 11760) of Division 10.5 of the Health and Safety Code.
Homeless and Imminent Risk of Homelessness	Per WIC 15770, Homeless and Imminent Risk of Homelessness applies to the following: 1. A person who lacks a fixed or regular night-time residence and either of the following apply: a. The person has a primary nighttime residence that is a supervised publicly or privately operated shelter, hotel or motel designed to provide temporary living accommodations.

	b. The person resides in a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for human beings. 2. A person who is in receipt of a judgment for eviction, as ordered by the court. 3. A person who has received a pay rent or quit notice or who will otherwise imminently lose their primary night-time residence, which may include individuals who have not yet received an eviction notice, if all of the following are true: a. The right or permission to occupy their current housing or living situation will be, or there is credible evidence that it will be, terminated within 21 days after the date of application for assistance. b. A subsequent residence has not been identified or secured, including, but not limited to, an individual exiting a medical facility, long-term care facility, prison or jail. c. The individual lacks the resources or support network, including, but not limited to, family, friends or faith-based or other social network, needed to obtain other permanent housing. 4. A person who has a primary nighttime residence or living situation that is either directly associated with a substantiated report of abuse, neglect or financial exploitation or that poses an imminent health and safety risk, and the person lacks the resources or support network needed to obtain other permanent housing.
Immediate life threat	Per MPP 33-130 and WIC 15610.39, an immediate life threat is an elder or dependent adult who is presently at risk of serious physical harm, injury, or death through either their own action(s) or inaction or because of the action or inaction of another person.
Imminent danger	Per MPP 33-130, imminent danger is substantial probability that an elder or dependent adult is in imminent or immediate risk of death or serious physical harm through either their own action(s) or inaction, or as a result of the actions or inactions of another person.
In-person	Per MPP 33-130, an in-person is a face-to-face meetings between the APS worker and the individual reported to be in need of, or who has been determined to be in need of APS.
Investigation	Per WIC 15610.40, an investigation is an activity undertaken to determine the validity of a report of elder or dependent abuse.
Isolation	Per MPP 33-130, isolation means any of the following: 1. Acts intentionally committed for the purpose of preventing, and that do serve to prevent an elder or dependent adult from receiving his or her mail or telephone calls. 2. Telling a caller or prospective visitor that an elder or dependent adult is not present, or does not wish to talk with the caller, or does not wish to meet with the visitor where the statement is false, is contrary to the express wishes of the elder or the dependent adult,

	whether he or she is competent or not, and is made for the purpose of preventing the elder or dependent adult from having contact with family, friends, or concerned persons. 3. False imprisonment, as defined in Section 236 of the Penal Code. 4. Physical restraint of an elder or dependent adult, for the purpose of preventing the elder or dependent adult from meeting with visitors. Per WIC 15610.43 the above definition is presumed not to be isolation when they are carried out under the medical instructions of a licensed physician who is actively caring for the elder or dependent adult and provides such direction as part of medical treatment. Additionally, these acts do not constitute isolation when performed in response to a reasonably perceived threat to the individual's physical safety or property.
Jurisdiction	Per MPP 33-405.1, jurisdiction is when APS shall investigate all reports of known or suspected abuse or neglect of an elder or dependent adult residing in their county, except those that occur in or under the supervision of a long-term care facility, state hospital, state developmental center, or other county or state.
Licensing Agency	Per MPP 33-130, a licensing agency is a public agency with the authority to perform licensing, monitoring, and complaint investigation duties. Such agencies include, but may not be limited to: • California Department of Social Services, Community Care Licensing Division (CCLD) - licenses community care facilities, residential care facilities for the chronically ill (serving adults or emancipated minors with HIV/AIDS), and residential care facilities for the elderly (where at least 75% of residents are age 60 or older). • California Department of Health Services, Licensing and Certification Division- licenses health facilities, clinics, adult day health care facilities, referral agencies, home health agencies, hospice programs, state developmental centers, and state hospitals. • California Department of Alcohol and Drug Programs (DADP)- licenses alcoholism and drug abuse recovery or treatment facilities. • California Department of Mental Health- licenses psychiatric health facilities.
Life Threatening Illness	Per HSC 1250 (i)(1)(C), a life threatening illness is when an individual who has an illness that can lead to a possibility of a termination of life within five years or less as stated in writing by their attending physician and surgeon.
Local Law Enforcement Agency	Per WIC 15610.45, a local law enforcement agency is a city police or county sheriff's department, or a county probation department, except persons who do not work directly with elders or dependent adults as part

	of their official duties, including members of support staff and maintenance staff
Long-Term Care Facility	Per WIC 15610.47 and WIC 9701, a long-term care facility is any of the following: • Long-term health care facility • Community care facility whether licensed or unlicensed • Swing bed in an acute care facility or any extended care facility. • Adult day health care facility • Residential care facility for the elderly • Nursing or skilled nursing facilities as defined under section 1250, including distinct parts of facilities that are required to comply with licensure requirements for skilled nursing facilities
Long Term Health Care Facility	Per HSC 1418, a long-term health care facility is any facility licensed pursant to Chapter 2 (commencing with Section 1250) that is any of the following: • Skilled nursing facility • Intermiediate care facility • Intermediate care facility/developmentally disabled • Intermediate care facility/devleopmentally disabled habilltative • Intermediate care facility/devleopemntally disabled-nursing • Congregate living health facility • Nursing facility • Intermiediate care facility/developmentally disbaled-continuous nursing • Respite care facility licensed pursuant to Chapter 8.6 (commencing with Section 1760)
Long-Term Care Ombudsman	Per WIC 15610.50, a Long-Term Care Ombudsman is a State Long-Term Care Ombudsman, local ombudsman coordinators, and other persons currently certified as ombudsmen by the Department of Aging as described in Chapter 9 (commencing with Section 9700) of Division 8.5.).
Mandated Reporter	Per WIC 15630, a mandated reporter includes any individual, whether paid or voluntary, who has assumed full or intermittent responsibility for the care or custody of an elder or dependent adult. This includes: • Administrators, supervisors, and licensed staff in public or private facilities • Elder or dependent adult care custodians • Health practitioners and clergy members • Employees of county Adult Protective Services or local law enforcement Additionally, a mandated reporter who, while working in their professional capacity, sees, knows of, is told about, or reasonably suspects physical abuse, abandonment, abduction, isolation, financial abuse, or neglect of an elder or dependent adult must report the incident immediately by phone or through the confidential online reporting tool. If the report is

	made by phone, a written or online follow-up report must be submitted within two working days. Refer to WIC 15630 for more information.
Mental Suffering	Per WIC 15610.53, mental suffering is fear, agitation, confusion, severe depression, or other forms of serious emotional distress that is brought about by forms of intimidating behavior, threats, harassment, or by deceptive acts performed or false or misleading statements made with malicious intent to agitate, confuse, frighten, or cause severe depression or serious emotional distress of the elder or dependent adult.
Multidisciplinary Team (MDT)	Per WIC 15610.55, an MDT is any team of two or more persons who are trained in the prevention, identification, management, or treatment of abuse of elderly or dependent adults and who are qualified to provide a broad range of services related to the abuse of elderly or dependent adults.
Neglect & Self-Neglect	Per WIC 15610.57, neglect and self-neglect applies when the negligent failure of any person having the care or custody of an elder or dependent adult to exercise that degree of care that a reasonable person in a like position would exercise or the negligent failure of an elder or dependent adult to exercise that degree of self-care that a reasonable person in a like situation would exercise. Includes but is not limited to: • Failure to assist in personal hygiene or the provision of food, clothing or shelter. • Failure to provide medical care for physical and mental health needs. A person shall not be deemed neglected or abused for the sole reason that the person voluntarily relies on treatment by spiritual means through prayer alone in lieu of medical treatment. • Failure to protect from health and safety hazards. • Failure to prevent malnutrition or dehydration. • Substantial inability or failure of an elder or dependent adult to manage their own finances. • Failure of an elder or dependent to satisfy any of the needs for themselves as a result of poor cognitive functioning, mental limitation, substance abuse, or chronic poor health. • Being homeless if the elder or dependent adult is also unable to meet any of the following needs specified in (a) to (e).
Physical Abuse	Per WIC 15610.63, physical abuse means any of the following**:** • Assault, as defined in Section 240 of the Penal Code. • Battery, as defined in Section 242 of the Penal Code. • Assault with a deadly weapon or force likely to produce great bodily injury, as defined in Section 245 of the Penal Code. • Unreasonable physical constraint, or prolonged or continual deprivation of food or water. • **Sexual assault**, that means any of the following: ○ Sexual battery, as defined in Section 243.4 of the Penal Code.

	○ Rape, as defined in Section 261 of the Penal Code, or former Section 262 of the Penal Code. ○ Rape in concert, as described in Section 264.1 of the Penal Code. ○ Incest, as defined in Section 285 of the Penal Code. ○ Sodomy, as defined in Section 286 of the Penal Code. ○ Oral copulation, as defined in Section 287 or former Section 288a of the Penal Code. ○ Sexual penetration, as defined in Section 289 of the Penal Code. ○ Lewd or lascivious acts, as defined in paragraph (2) of subdivision (b) of Section 288 of the Penal Code. • Use of a physical or chemical restraint or psychotropic medication under any of the following conditions: ○ For punishment ○ For a period beyond that for which the medication was ordered pursuant to the instructions of a physician and surgeon licensed in the State of California, who is providing medical care to the elder or dependent adult at the time the instructions are given. ○ For any purpose not authorized by the physician and surgeon.
Psychiatric Health Facility	Per HSC 1250.2 (a), a psychiatric health facility means that is: • Licensed by the State Department of Health Care Services • Provides 24-hour inpatient care for people with mental health disorders, severe substance use disorders, as defined in subdivision (o) of Section 5008 of the Welfare and Institutions Code, • Or cooccurring mental health and severe substance use disorders, or other persons described in Division 5 (commencing with Section 5000) or Division 6 (commencing with Section 6000) of the Welfare and Institutions Code. • This care shall include, but not be limited to, the following basic services: psychiatry, clinical psychology, psychiatric nursing, social work, rehabilitation, drug administration, food services, and substance use disorder services, as medically necessary and appropriate. • Psychiatric health facilities shall only admit persons whose physical health needs can be met in an affiliated hospital or in outpatient settings and shall only admit people with stand-alone severe substance use disorders involuntarily pursuant to Part 1 (commencing with Section 5000) of Division 5 of the Welfare and Institutions Code.
Public Agency	Per MPP 33-130, a public agency is the agency with the statutory authority to investigate known or suspected abuse of an elder or dependent adult.

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Reasonable Suspicion	Per WIC 15610.65, reasonable suspicion is an objectively reasonable suspicion that a person would entertain, based upon facts that could cause a reasonable person in a like position, drawing when appropriate upon his or her training and experience, to suspect abuse**.**
Reassessment	Per MPP 33-130, a reassessment is the activity to gather and document information relevant to the client's current circumstances, review past assessments, and re-examine the service needs of the client and his/her family. The reassessment document is used to evaluate the effectiveness of the service plan and to review the progress that has been made toward achieving the objectives identified in the service plan.
Refer	Per MPP 33-130, to refer is to direct a caller to law enforcement or another agency with the express authority to investigate the known or suspected abuse or neglect of an elder or dependent adult.
Regional Center	Per Department of Developmental Services, a Regional Center is a community-based, non-profit agency administered by the Department of Developmental Services (DDS) that coordinates and delivers services for Californians with developmental disabilities.
Residential Care Facility for the Elderly	Per HSC 1569.2, a Residential Care Facility for the Elderly is a housing arrangement chosen voluntarily by persons 60 years of age or over, or their authorized representative, where varying levels and intensities of care and supervision, protective supervision, or personal care are provided, based upon their varying needs, as determined in order to be admitted and to remain in the facility. Persons under 60 years of age with compatible needs may be allowed to be admitted or retained in a residential care facility for the elderly as specified in Section 1569.316.
Service Plan	Per MPP 33-535.1, a service plan is for each person receiving APS services. A written service plan shall be developed based upon the reassessment and shall be completed within 30 days from the initial in-person contact and provide for the safety of the client in the least restrictive environment.
Skilled Nursing Facility	Per HSC 1250 (c), a skilled nursing facility is a health facility that provides skilled nursing care and supportive care to patients whose primary need is for availability of skilled nursing care on an extended basis**.** It also includes a small house skilled nursing facility as defined in Section 1323.5.
Special Hospital	Per HSC 1250 (f), a special hospital is a health facility having a duly constituted governing body with overall administrative and professional responsibility and an organized medical or dental staff that provides inpatient or outpatient care in dentistry or maternity.
State Developmental Center	Per MPP 33-130, a state developmental center is a health facility for the care and treatment of persons with developmental disabilities, under the administration of the California Department of Developmental Service.
State Hospital	Per MPP 33-130, a state hospital is a health facility for the care, treatment, and education of persons with mental illness, under the administration of the California Department of Mental Health.

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Swing Bed	Per WIC 15610.47 (c) and 22 California Code Regulations (CCR) § 51177, a swing bed is considered a long-term care bed in an acute care hospital or clinic that provides skilled nursing care services and must comply with recognized standards for hospital-based long-term care service specified in California Code of Regulation, Title 22, section 51247.
Terminal Illness	Per HCS 1250 (i)(1)(C), terminal illness is an individual who has a life expectancy of six months or less as stated in writing by their physician and surgeon.
Undue Influence	Per WIC 15610.70, undue influence is an excessive persuasion that causes another person to act or refrain from acting by overcoming that person's free will and results in inequity. In determining whether a result was produced by undue influence, all of the following shall be considered: 1. The vulnerability of the victim. Evidence of vulnerability may include, but is not limited to, incapacity, illness, disability, injury, age, education, impaired cognitive function, emotional distress, isolation, or dependency, and whether the influencer knew or should have known of the alleged victim's vulnerability. 2. The influencer's apparent authority. Evidence of apparent authority may include, but is not limited to, status as a fiduciary, family member, care provider, health care professional, legal professional, spiritual adviser, expert, or other qualification. 3. The actions or tactics used by the influencer. Evidence of actions or tactics used may include, but is not limited to, all of the following: a. Controlling necessaries of life, medication, the victim's interactions with others, access to information, or sleep. b. Use of affection, intimidation, or coercion. c. Initiation of changes in personal or property rights, use of haste or secrecy in effecting those changes, effecting changes at inappropriate times and places, and claims of expertise in effecting changes. 4. The equity of the result. Evidence of the equity of the result may include, but is not limited to, the economic consequences to the victim, any divergence from the victim's prior intent or course of conduct or dealing, the relationship of the value conveyed to the value of any services or consideration received, or the appropriateness of the change in light of the length and nature of the relationship.
Visitation Plan	Per MPP 33-545.411, a visitation plan shall be included in the case record and include a justification explaining why it is not necessary to visit the client in person once every 30 calendar days.