

**COUNTY OF ORANGE SOCIAL SERVICES AGENCY
ADMINISTRATIVE POLICIES AND PROCEDURES
MANUAL**

Program/Area: Policies

Number: 01-017 (formerly D 37)

Subject: Filming, Recording and Photography in SSA Facilities

Revision Date: 08/12/2026

Approved: Signature on file

POLICY

The purpose of SSA's offices is to assist clients in applying for and receiving services as required by State and Federal law while protecting client confidentiality. SSA's offices do not qualify as a public forum, but rather as a limited public forum by Welfare and Institutions Code - WIC § 10850. Filming, recording or photography that is disruptive to business operations or a nuisance is not permitted. Disruptive/nuisance filming includes but is not limited to First Amendment Auditors filming or streaming for social media, confrontational, threatening or harassing filming, recording or photography of employees, security, clients or guests. Lobby Rules of Conduct and No Filming Infographics are displayed in SSA lobbies to serve as a reminder to clients and visitors that filming, recording and photography are prohibited. To protect client confidentiality, filming, recording and photography within SSA's facilities are prohibited unless prior approval has been obtained from SSA in accordance with this policy.