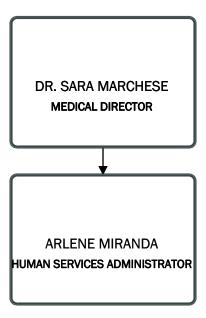
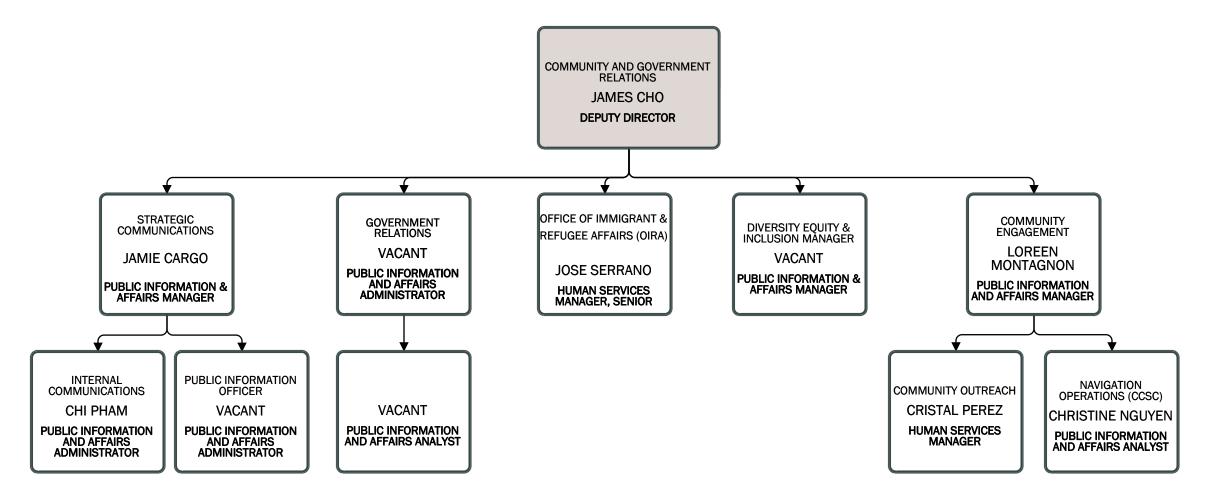


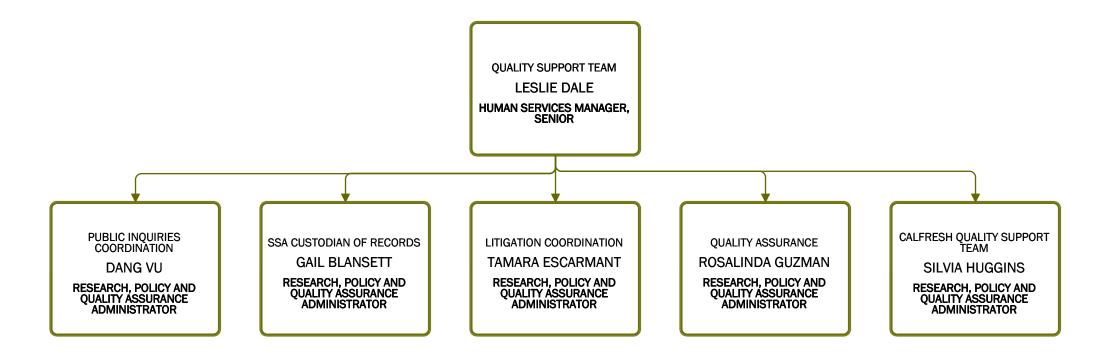
# Medical Director's Office



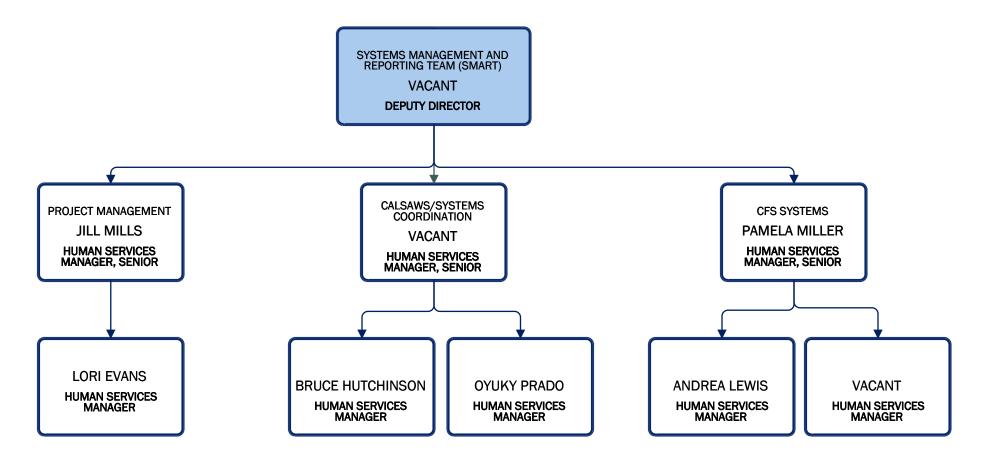
### **Community and Government Relations**



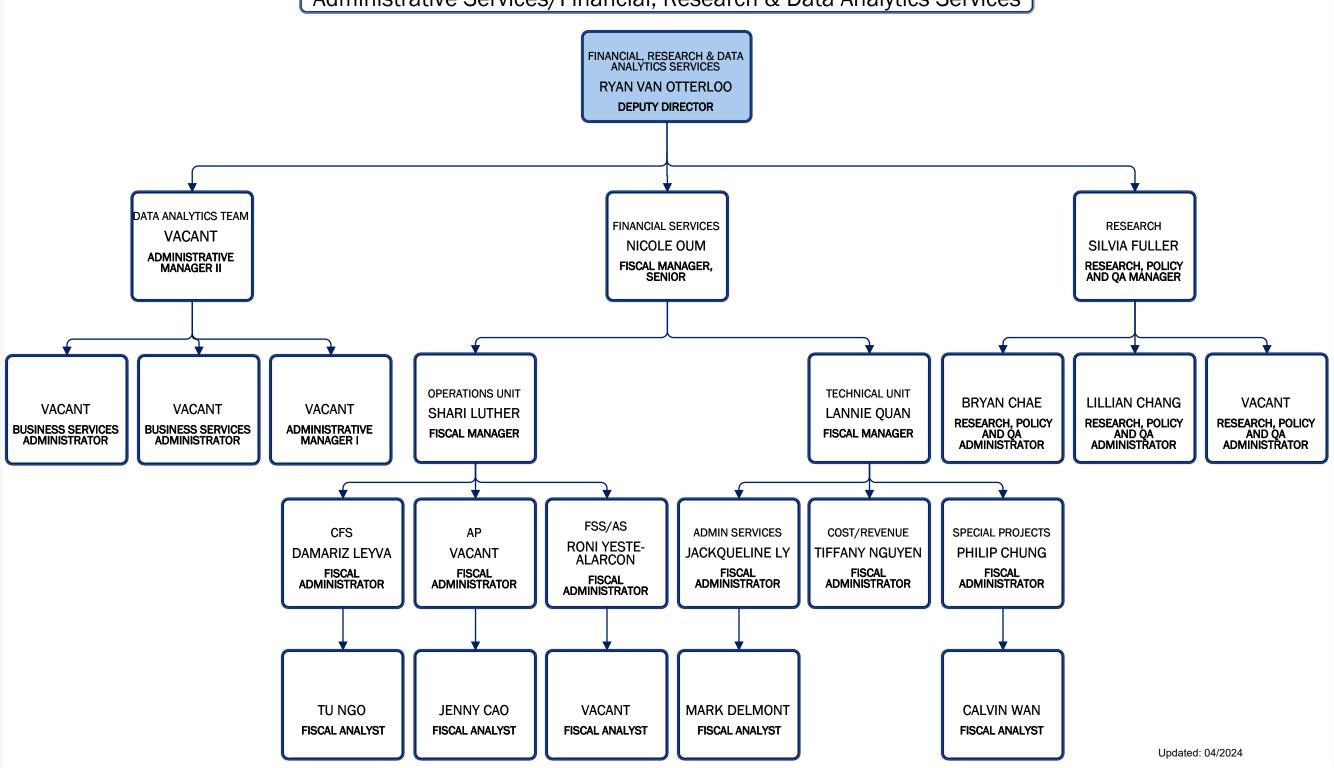
# Quality Support Team

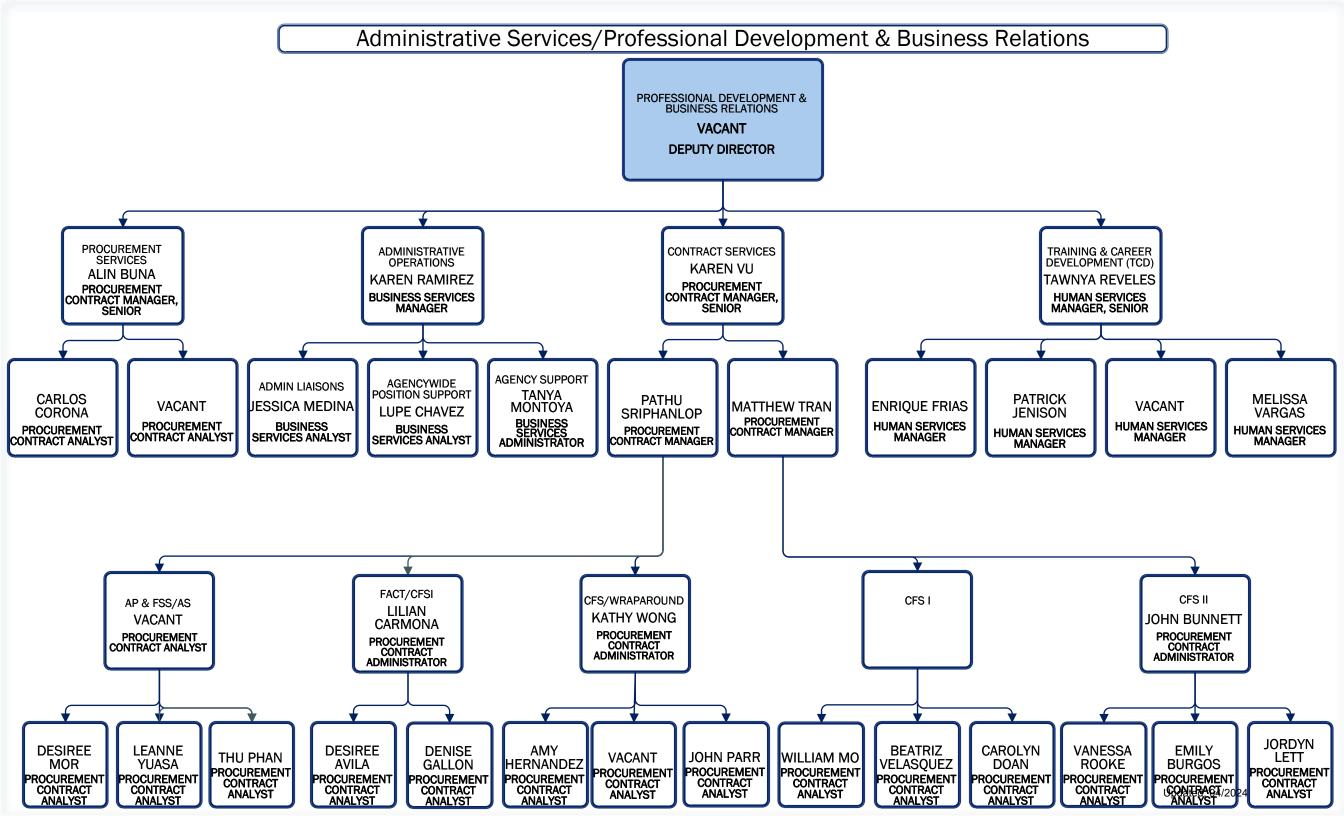


# Administrative Services/Systems Management & Reporting Team (S.M.A.R.T.)

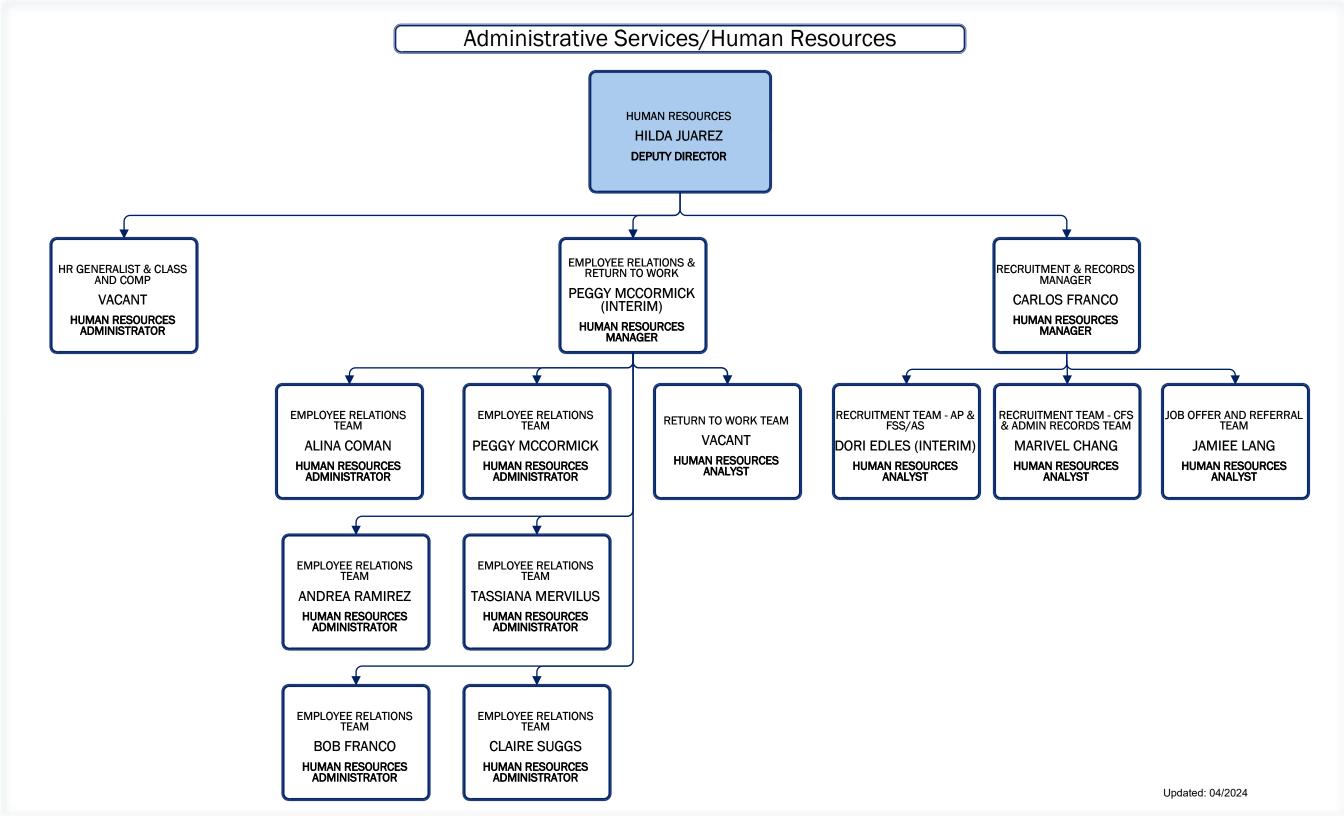


# Administrative Services/Financial, Research & Data Analytics Services





#### Administrative Services/Professional Standards & Operations PROFESSIONAL STANDARDS & **OPERATIONS** TRICIA SMITH **DEPUTY DIRECTOR FACILITIES CENTRALIZED EMERGENCY** MANAGEMENT **OPERATIONS** MANAGEMENT AND PROGRAM INTEGRITY SAFETY AL PASILLAS MADELINE STACY LEE (INTERIM) **VACANT HERNANDEZ HUMAN SERVICES** HUMAN SERVICES MANAGER, SENIOR **BUSINESS SERVICES** MANAGER, SENIOR BUSINESS SERVICES MANAGER, SENIOR MANAGER, SENIOR GRIEVANCE HEARING OFFICER, CIVIL RIGHTS INCOME ELIGIBILITY CAP ASSETS, CONTRACTS, FORMS CENTRALIZED MAIL & COMM, OP SANTA, SR. SANTA, VOLUNTEER/ VERIFICATION SYSTEM IMAGING CENTER (CMIC) **APPEALS** FRAUD REVIEW UNIT CONTROL, MAILROOM LISA ESTRADA-INTERN & OUTREACH & WAREHOUSE **ALICIA MARTINEZ** WOOD DIEN PHAM BENJAMIN DIAZ MELISSA VEGA (INTERIM) RESEARCH, POLICY **RODNEY WATERS HUMAN SERVICES** RESEARCH, POLICY AND QA ADMINISTRATOR **BUSINESS SERVICES** BUSINESS SERVICES ADMINISTRATOR MANAGER **BUSINESS SERVICES** ADMINISTRATOR AND ÓA ADMINISTRATOR ADMINISTRATOR SAFETY TRAINING BUILDING **EMERGENCY** BUILDING **OFFICER EMERGENCY** BUILDING MANAGEMENT MANAGEMENT MANAGEMENT **EMERGENCY** MANAGEMENT MANAGEMENT REAL ESTATE MANAGEMENT JUANITA TREJO-**RAMON SANCHEZ KIET NGUYEN** VACANT **ANGELA** MIDDLETON PETER WARREN ESTELA SALDANO (INTERIM) VACANT (INTERIM) EMERGENCY MANAGEMENT ADMINISTRATOR DIBENEDETTO BUSINESS SERVICES ADMINISTRATOR **EMERGENCY REAL PROP AGENT III** EMERGENCY MANAGER **BUSINESS SERVICES BUSINESS SERVICES** MANAGEMENT EMERGENCY MANAGER **ADMINISTRATOR ADMINISTRATOR** ADMINISTRATOR **CHRISTOPHER CLAUDIA GOMEZ VACANT** (INTERIM) ZAVOURIS **BUSINESS SERVICES BUSINESS SERVICES BUSINESS SERVICES ANALYST ANALYST** ANALYST Updated: 04/2024



# Administrative Services/OC Information Technology

OC INFORMATION TECHNOLOGY

BUSINESS RELATIONSHIP MANAGEMENT

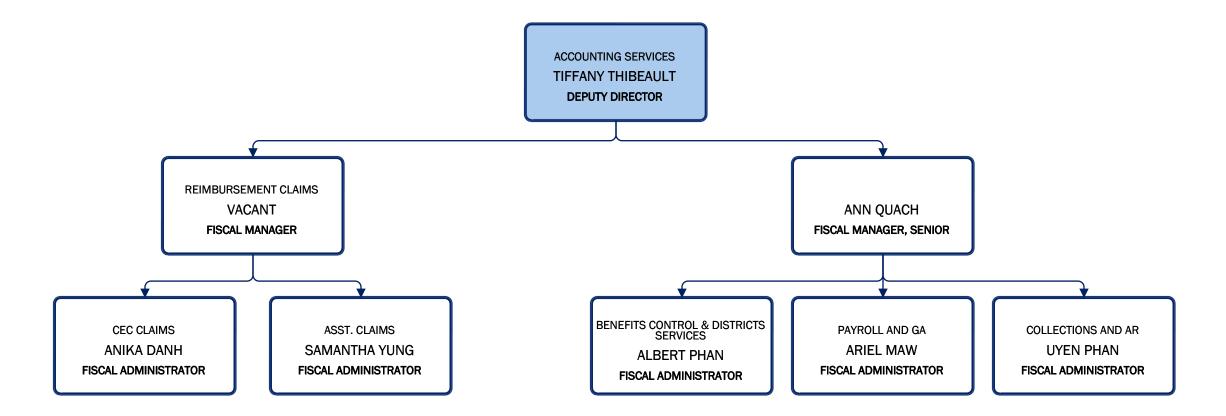
**BRIAN CLARK** 

**BUSINESS RELATIONS MANAGER** 

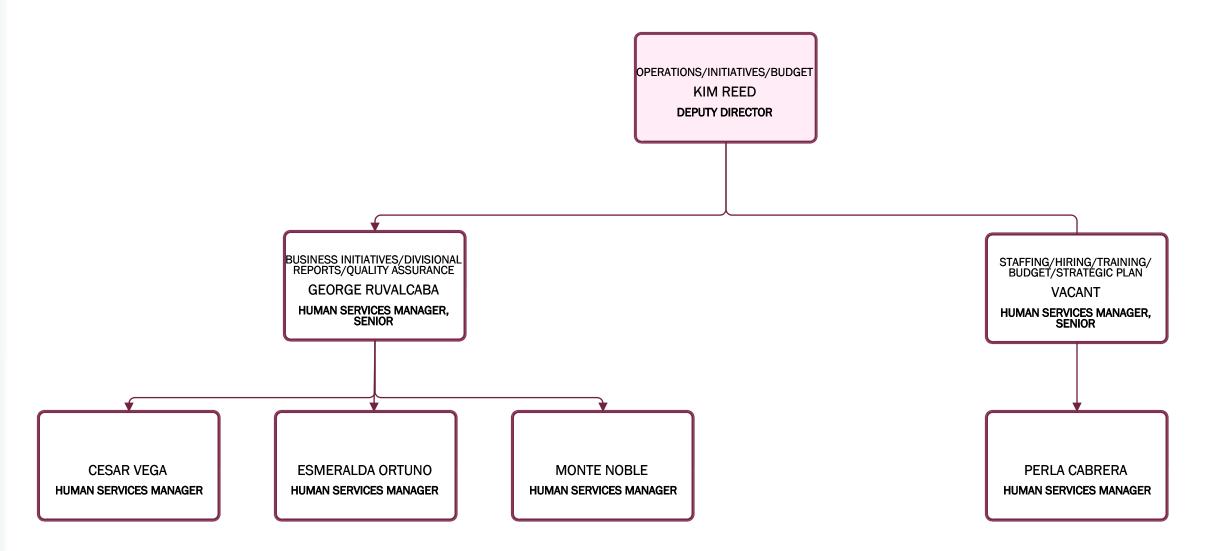
APPLICATION SERVICES
VIPUL BHAVSAR
TECHNOLOGY SERVICES MANAGER,
SENIOR

DATA CENTER SERVICES
TODD BATES
TECHNOLOGY SERVICES MANAGER

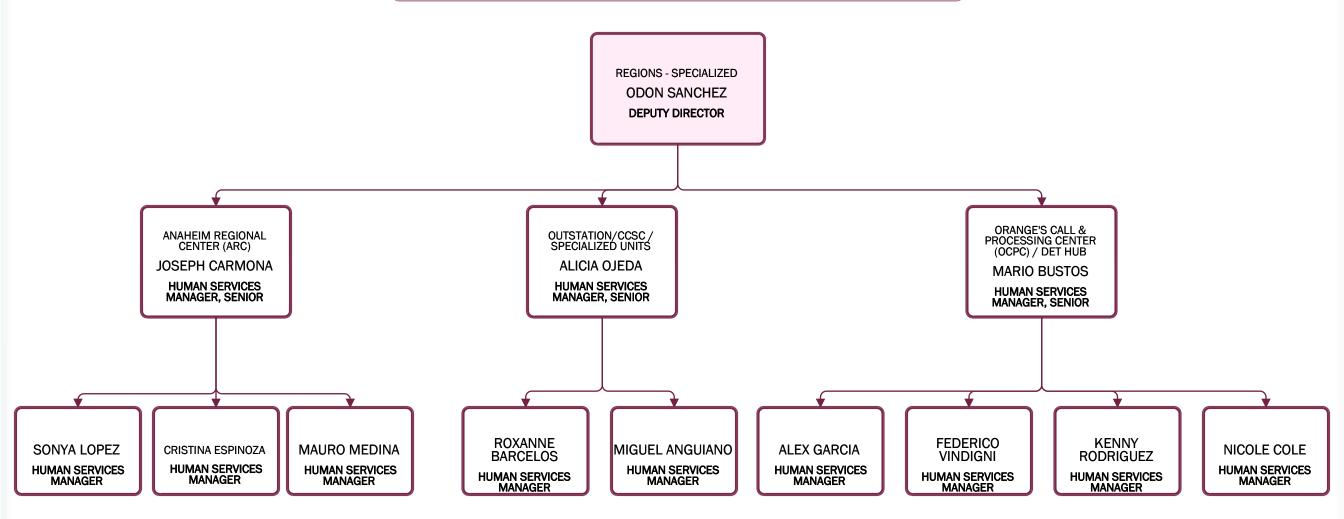
# Administrative Services/Accounting Services



# Assistance Programs/Operations/Initiatives/Budget

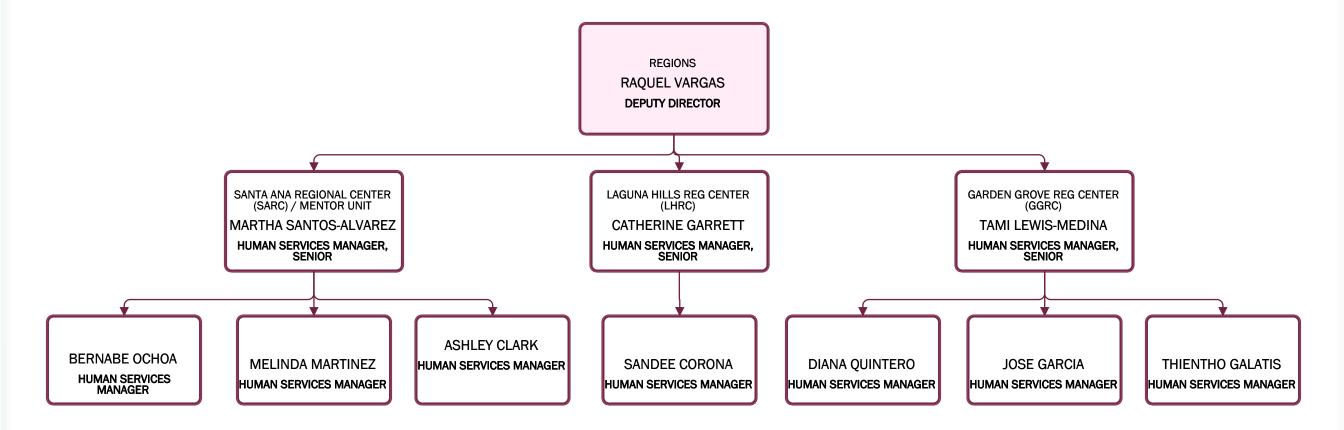


### Assistance Programs/Regions - Specialized

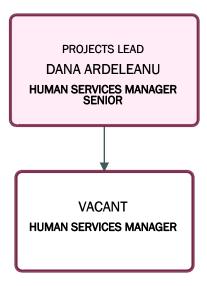


### Assistance Programs ASSISTANCE PROGRAMS MARSELA GASTELUM **DEPUTY DIRECTOR** MENTOR ONBOARDING QUALITY ASSURANCE (MOQA) MEDI-CAL OPERATIONS & CALFRESH/GENERAL RELIEF OPERATIONS & POLICY POLICY MANUEL ROA **ANTHONY CREWS** VICTORIA SAVALA HUMAN SERVICES MANAGER, SENIOR HUMAN SERVICES MANAGER, SENIOR HUMAN SERVICES MANAGER, SENIOR SHIRLEY VALENCIA YOLANDA DE CRISTINA DE LA VACANT MARTHA ROSAS YESENIA ZAPIEN **BRIAN NELSON BONASY KONG NANCY THAI** PETER DINH ROSA AVILA HUMAN SERVICES MANAGER MARISELA PALACIO HUMAN SERVICES MANAGER MICHAEL UEDA HUMAN SERVICES MANAGER

### Assistance Programs/Regions



# Assistance Programs/Projects Lead



#### Children & Family Services/Planning & Permanency Services PLANNING & PERMANENCY SERVICES **ILAN WOLF DEPUTY DIRECTOR** TRANSITIONAL PLANNING STRATEGIC PLANNING & PROJECT COORDINATION/PERSONNEL COORDINATION OPERATIONAL SUPPORT SERVICES TUSTIN FAMILY CAMPUS/FACT/ RESOURCE DEV & MGMT **MULTI-AGENCY FAMILY** SERVICES CHILD AND FAMILY TEAM POLICY DEVELOPMENT UNIT PARTNERSHIP VACANT **GREG MANNING CARMEN MCCORVEY VERONICA ZUNIGA** DEBORAH MATHY RITA RANGEL MARTIN RAYA HUMAN SERVICES MANAGER, SENIOR HUMAN SERVICES MANAGER, SENIOR BUSINESS SERVICES ADMINISTRATOR **HUMAN SERVICES MANAGER,** HUMAN SERVICES MANAGER, SENIOR **HUMAN SERVICES MANAGER HUMAN SERVICES MANAGER** SENIOR FAMILIES AND COMMUNITIES TOGETHER (FACT) LETICIA GALVEZ

**DEBBIE NITA** 

**HUMAN SERVICES MANAGER** 

BUSINESS SERVICES ADMINISTRATOR

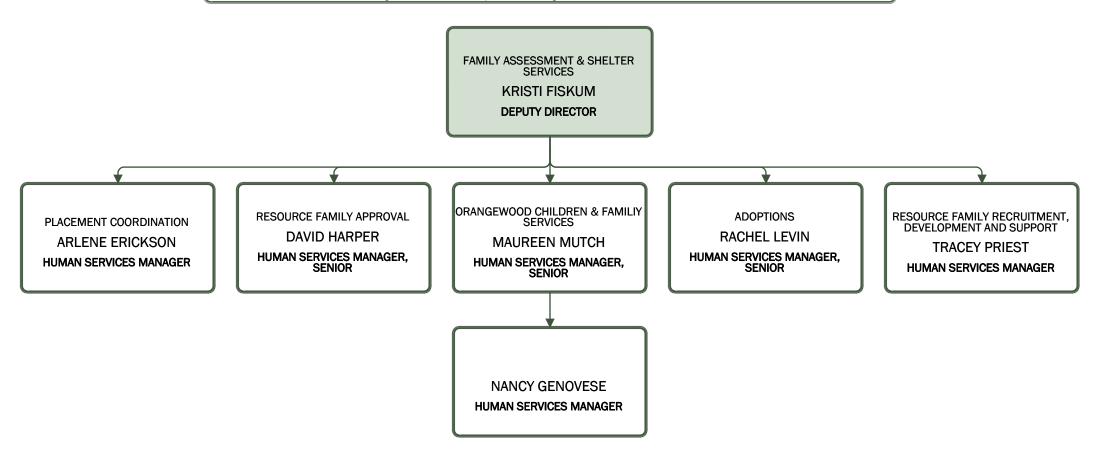
CYNTHIA GRACE

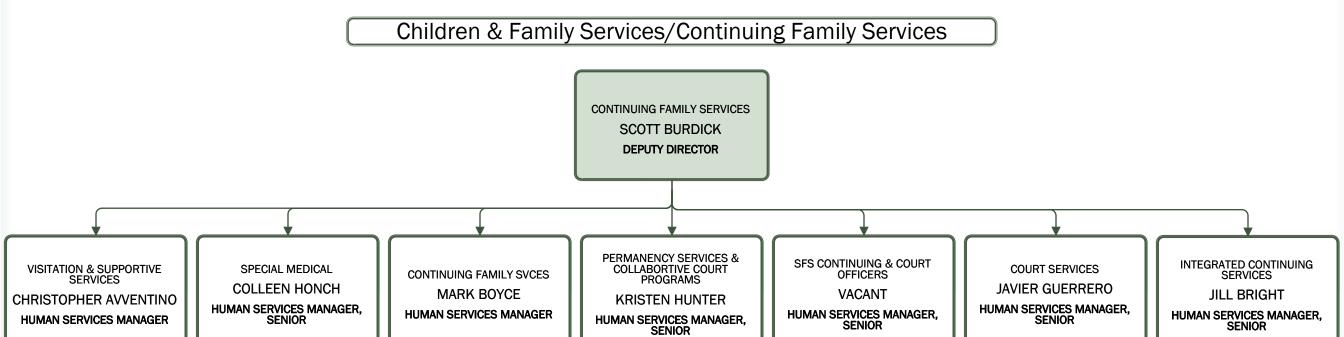
**HUMAN SERVICES MANAGER** 

**CLAUDIA JUAREZ** 

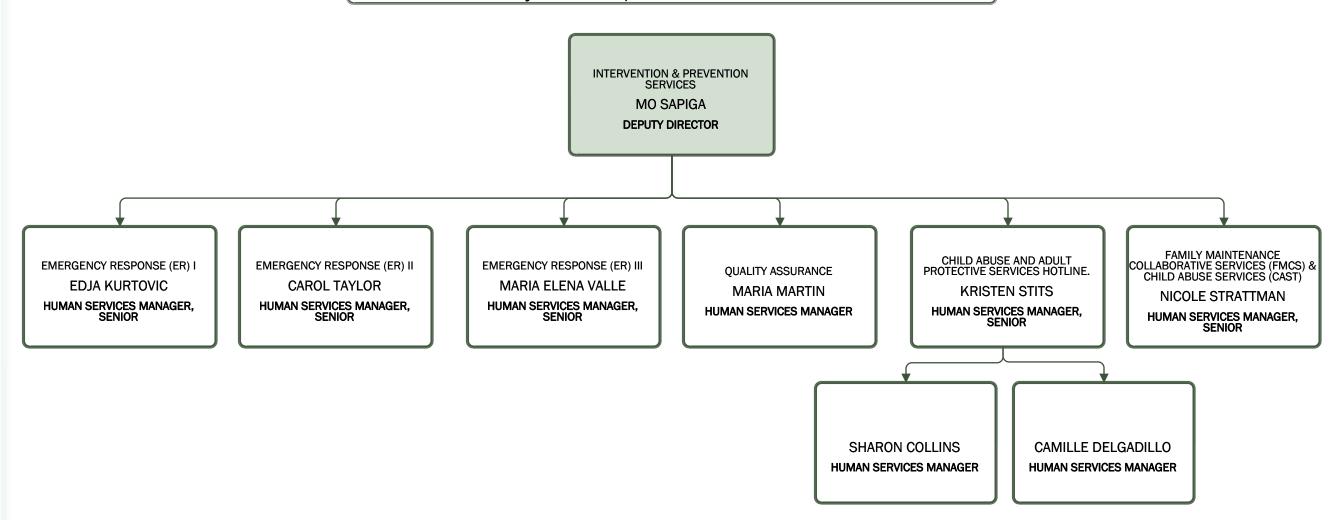
**HUMAN SERVICES MANAGER** 

# Children & Family Services/Family Assessment & Shelter Services

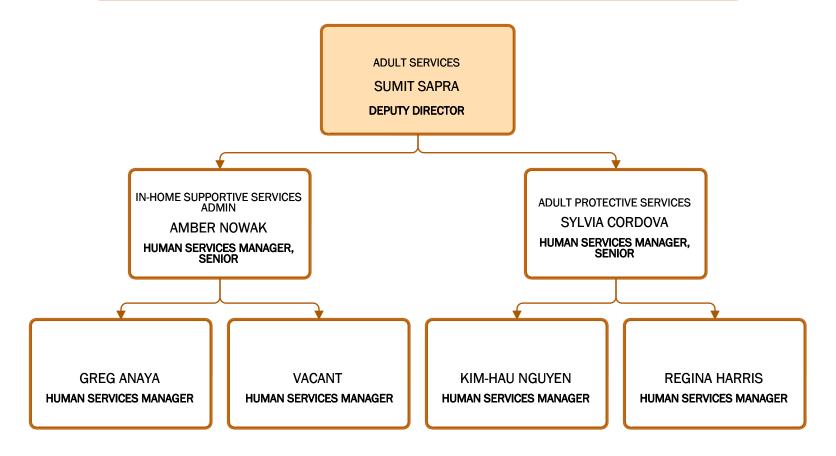




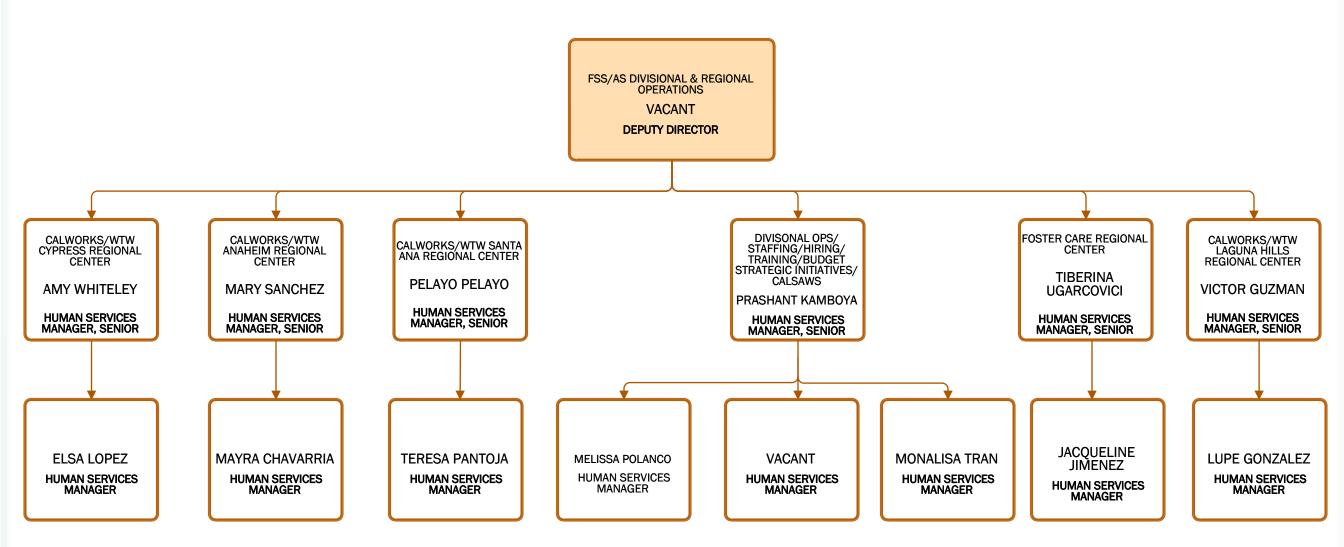
### Children & Family Services/Intervention & Prevention Services



### Family Self-Sufficiency and Adult Services/Adult Services



### Family Self-Sufficiency and Adult Services/Divisional & Regional Operations



### Family Self-Sufficiency and Adult Services/Policy & Quality Assurance (PQA)

