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Anaheim Regional Center Celebrates 30th Anniversary

BY ALBERT ALVAREZ
FACILITIES MANAGER

Since opening its doors in 1991, the County of Orange Social Services Agency (SSA's) Anaheim Regional Center (ARC) has proudly served the residents of Orange County. Marking its 30th anniversary this year, ARC and its staff have left a lasting legacy in the community over the years.

Built in 1964, the building became home to SSA in 1991 to serve residents of north Orange County. Public assistance programs initially offered included Greater Avenues for Independence (GAIN), Aid to Families with Dependent Children (AFDC), Food Stamps and Medi-Cal.

Since then, ARC has expanded its services to include General Relief, CalFresh, CalWORKS, Cash Assistance Program for Immigrants (CAPI), Welfare-to-Work, Refugee Services, Children & Family Services and Welfare Fraud Investigative Services



Anaheim Regional Center today

through the Orange County District Attorney and Mental Health and Behavioral Services through the OC Health Care Agency.

To improve its service to the public, ARC has implemented several facility upgrades throughout its 30 years, including the addition of a client-accessible elevator, creating extra space by rearranging cubicle layouts and add additional hard-wall offices.

Today, over 500 employees are assigned to ARC where an average of 1,117 clients are served weekly.

"I'm proud of the hard work and dedication that our staff display at all times when providing much needed food, General Relief and health care benefits to Orange County residents. Over the last 30 years, ARC staff have worked tirelessly to serve a diverse population with constantly changing needs. They have made a tremendous impact in the lives of some of the most vulnerable populations in Orange County, including children, the elderly, those with disabilities and those with housing challenges," stated ARC Regional Manager, Silviu Ardeleanu.

SSA continues to be grateful for the service ARC staff have delivered to the community over the last 30 years. We look forward to the long-lasting impact ARC will continue to make in the future.



The building that would house Anaheim Regional Center was originally built for the aerospace industry.

SSA Spotlight: Human Resources Satellite Recruitment Team

BY HILDA JUAREZ
DEPUTY DIVISION DIRECTOR

Responsible for the recruiting and hiring of the County of Orange Social Services Agency (SSA) employees, the SSA Human Resources Services (HRS) Satellite Recruitment Team comprises of seven staff members. This small but mighty team works with hiring managers to find the best qualified job candidates by planning and coordinating recruitments, administering and scoring assessments and onboarding new employees.

The HRS Satellite Recruitment Team assists hiring managers by securing recruitment documents and processing approvals to fill vacancies for all skill levels, including specialized, highly trained and licensed classifications.

The team's success requires close collaboration with Agency partners. Because SSA is the largest department in the County of Orange, the SSA HRS team works in concert with SSA hiring managers, the Resource and Recruitment Coordination Team and Employee Health Services to ensure candidates are rapidly onboarded. Each year, the HRS team processes between 800 and 1,000 job offers. This year, the team received and extended over 1,200 job offers and processed 93 referrals.

During SSA's initial involvement in helping to deploy COVID-19 vaccination Points of Dispensing throughout Orange County, the HRS team hired over 400 extra staff members within weeks to assist the County Incident Management Team with



HRS team pictured, back row from left to right: Linda Matthews, Linda Crater and Teodora Edles
Front row from left to right: Raylina Avila, Cindy Mora and Perisse Watson
Not pictured: Marivel Chang

administering vaccines in a timely and efficient manner.

"We are a small but mighty team. The strength of my team comes from each of my staff who are dedicated to get the job done to ensure SSA can deliver much needed critical services to their clients. Giving your team 100% support, including treating them with respect and compassion is the key for a successful team!" stated HRS Administrative Manager I Marivel Chang.

The SSA HRS Satellite Recruitment Team works hard every day and is committed to hiring the necessary staff for SSA to meet its mission of delivering accessible and responsive services to the community. We are grateful for their hard work and dedication to helping build and support SSA's infrastructure.

A Word from U.S. Veterans at SSA

SSA is proud to acknowledge and recognize the selfless service that some of our employees have given to our country. We thank you and your families during Veterans Day and every day.

Roman Alvarado, Store Clerk U.S. Marine Corps Veteran

“ I want to take this time to thank and show sincere gratitude to those military members who have defended and who continue to defend the people of our great nation. Your selfless acts and constant dedication do not go unnoticed. The daily sacrifices and untold moments of valor are what separate a civilian from a defender of the Constitution of the United States. It's the reason I'm a member of the United States Marine Corps. To all military members past and present, thank you and Oorah. ”



Monica Broderick, Senior Social Worker U.S. Navy Veteran

“ Every year on Veterans Day, we are reminded about the sacrifices that many have made on behalf of our freedoms. What we don't often realize is what the military gave to us in return. The military provided structure, discipline, support and lifelong friendships. The Navy saved me from so many things and gave me the foundation to want more and to believe I could be more. I will always be grateful for my time in the Navy and the opportunities it allowed me. ”



Chris Bui, Social Services Supervisor I U.S. Army Veteran

“ To me, the military can be seen as a family of individuals who put their life on the line for everyone else. Having been in the military myself, I understand the sacrifice and appreciate those who served and continue to serve this great nation of ours. Without their selfless sacrifice, we would not be able to enjoy the freedom and the life we have today. Thank you to all service members past and present. ”



Marc Childs, Social Worker II U.S. Air Force Veteran

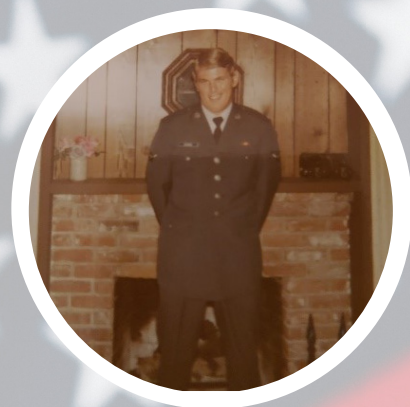
“ To me, Veterans Day is a time for us to honor those who stepped forward into harm's way to protect our families, our communities and our country. I am thankful to have had an opportunity to serve my country faithfully in the U.S. Air Force and salute veterans, past and present, who have sacrificed so much to ensure our country's safety. ”



A Word from U.S. Veterans at SSA

James Czadek, Eligibility Technician
U.S. Airforce Veteran

“ As a Medical Service Specialist at the medical center on Travis Air Force Base in California, I grew to become more empathetic, compassionate and sensitive while caring for patients. It was a great experience that made me proud of serving my country. Veterans Day means reflecting on the pride, camaraderie and service to my country and reflecting on my comrades who made the ultimate sacrifice. ”



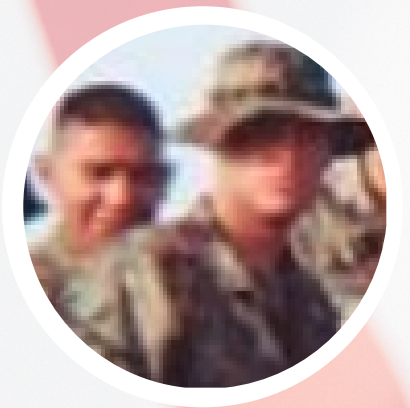
Demetri Hodges, Social Services Supervisor I
U.S. Army Veteran

“ I just wanted to take this opportunity to give a big shoutout to all my old Battle Buddies as well as any other members of the 1% who served. For service-connected family members, both past and present, remember to take a second between the beaches and barbeques to wave a flag for grandpa, tia, uncle and primo. ”



Daniel Edwards, Eligibility Supervisor
U.S. Marine Corps Veteran

“ Veterans Day reminds me of the sacrifices my brothers and sisters had to endure for the good of all. While in Iraq, I leaned on my Marine Corps brothers and they leaned on me to make it home safe. The one thing I miss the most is the camaraderie! ”



Marcos Esparza, Eligibility Supervisor
U.S. Air Force Veteran

“ I want to thank all those who answered their nation's call to serve and fight for the values that we hold dear as Americans. I was lucky enough to have served six years in the U.S. Air Force Reserves. I participated in two deployments alongside active duty, Air National guardsmen, and other branches of the U.S. military as well as military allies. During those six years, I made some lifelong friends and lost some. I've also seen and experienced the tremendous sacrifice veterans and their families make to keep us safe. I cannot find the right words to express the amount of gratitude I have for veterans and current service members. ”



A Word from U.S. Veterans at SSA

Theresa Garson, Senior Social Worker U.S. Army Veteran

“ As a soldier who enlisted at 17 years old, I didn’t understand the magnitude of what I had signed up for. It hit me toward the end of Basic Training with my rifle strapped to my 98-pound body crawling in the mud under barbed wire at night with a simulation of live rounds fired over my head. That was as close as I came to experiencing combat. For five years, I worked as a hospital social worker in Oahu, but I will never forget that night. To all those in every branch of military service, both current and past, I salute you. Your sacrifice and dedication for our freedom is honored and commended. ”



Wendy Lewis, Eligibility Technician U.S. Army Veteran

“ Veterans Day is a day to thank all the brave individuals who served our country. I am a U.S. Army veteran and my husband is a U.S. Army combat veteran. The Army helped me figure out my path in life and led me to pursue a career as a public servant. During my last duty station in Hawaii, I attended the annual remembrance ceremony at Pearl Harbor and got to speak to a Pearl Harbor survivor. This was a very powerful experience and to me and it is why it’s especially important to remember and honor the service members who fought on the front lines. ”



Chi Quang Nguyen, Social Services Supervisor I U.S. Air Force Veteran

“ I want to thank our past and present veterans for the sacrifices they’ve made to protect our country and way of life. Have a safe and happy Veterans Day. ”



Karla Orendain, Eligibility Technician U.S. Navy Veteran

“ For me, serving my country was something that I didn’t think twice about, even as a single mom of two little boys, ages 2 and 7. I love my country and I would serve again if I could. I respect those who selflessly sacrificed their lives to protect those they love, family, friends and strangers alike. To those who once wore the uniform and to those who continue to wear it now, thank you for your service! ”



A Word from U.S. Veterans at SSA

Eliseo Rodriguez, Office Supervisor C U.S. Marine Corps Veteran

“ I hold Veterans Day close to my heart because after 16 years in the Marine Corps, I’m proud to call myself a veteran. No matter which branch or how many years served, veterans don’t always receive the credit they deserve. Many veterans were absent from their loved ones, missed out on special occasions and had many sleepless nights while deployed overseas and still had the courage to keep moving forward no matter what situation they were in. Happy Veterans Day to all my fellow brothers and sisters. Semper Fidelis. ”



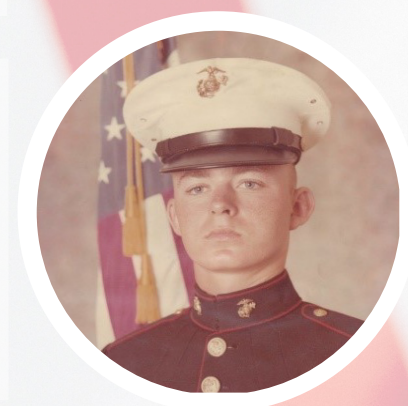
Oscar Rodriguez, Social Services Supervisor I U.S. Marine Corps Veteran

“ Veterans Day means celebrating all veterans who came before, during and after my service. Veterans have voluntarily sacrificed their freedom, pride and self to protect this country. Justice for all, rights afforded by the Constitution and freedom of speech are just small things we defend. Veterans of all branches provide all of this without asking for anything special. I observe Veterans Day to celebrate all veterans who provide me the great honor of living in this country. ”



Mikael Taman, Eligibility Supervisor U.S. Marine Corps Veteran

“ This day is a reminder to me that anyone can be a civilian. However, not everyone can be a veteran. Being a veteran is a distinction or title that is truly earned. ”



In remembrance of Brian Sekella (1972-2020), former SSA employee and U.S. Marine Corps Veteran

“ Brian proudly served in the U.S. Marine Corps from 1994 to 1998. As a Marine, Brian took pride in all that he did while in the service, just like he did while working for the County of Orange Social Services Agency. Brian was active with a Marine and Navy Corpsman veteran nonprofit organization known as The Marine Riders and enjoyed giving back to the veteran community and helping his fellow veteran brothers and sisters. ”

- Luz Sekella, Wife of Brian Sekella and SSA Eligibility Supervisor

Public Counters at Central Regional Office Close

BY DANA ARDELEANU

ADMINISTRATIVE MANAGER II

“There’s no place like CRO! There’s no place like CRO!”

In the days leading up to the closing of public counters at the the County of Orange Social Services Agency’s Central Regional Office (CRO), the Assistance Programs (AP) team repeated this refrain. Often, there was melancholy and fondness in the voices of those who called CRO home, particularly those who spent more than 30 years of their career at CRO. In late September, about 80 AP staff including clerical, eligibility, supervisory, accounting and Sherriff’s Special Officer came together to say their goodbyes as the staff and services moved to other SSA regional center locations.

“My tenure here will always be at the top of my memories. Each one of us tirelessly assisted clients by fulfilling their needs with empathy and urgency” shared CRO Accounting Supervisor Mahesh Kukreja.

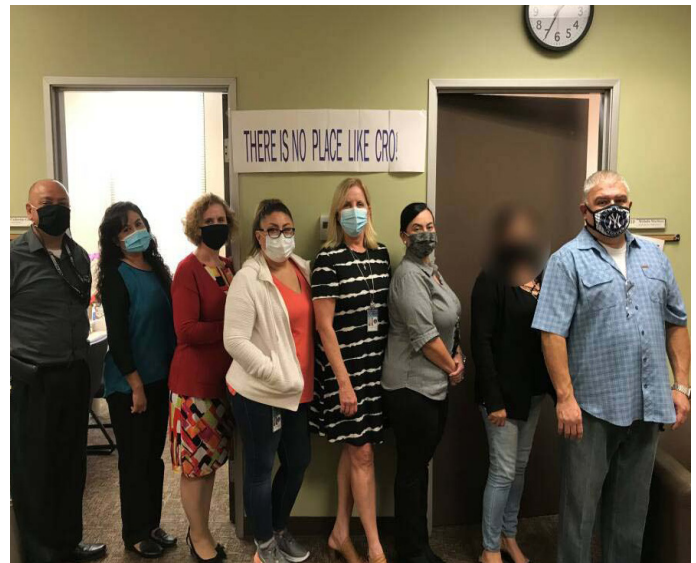
For many years, GR intake services were centralized at CRO. In 2019, however, those services expanded to the Anaheim Regional Center (ARC) to increase accessibility of the GR program to Orange County clients. It soon became evident that it would be beneficial to offer GR services at all regional offices.

In March 2020, all SSA regional offices began offering GR Intake services — just as COVID-19 began to materialize. Due to pandemic restrictions, SSA offices closed temporarily, but an opportunity for the GR program emerged. As eligibility requirements were modified, such as face-to-face interviews, CRO staff launched a Call Center team. Made up of Eligibility Technicians, the team conducted GR intake interviews by phone and issued benefits quickly to GR clients without disruption. Seeing the advantage of offering GR services at several SSA offices instead of just one location, arrangements to decentralize GR services began to take shape. This plan included closing the public counters at CRO office, expanding GR services to all SSA locations, and relocating SSA CRO employees to regional offices. On Oct. 1, those plans came to fruition.

Whether onsite or in the community, the team at CRO was dedicated in all that they did to best serve



CRO Staff pictured from left to right: Phillip Le, Perlita Flores, Selina Alcasid, Laura Lopez, Leticia Salazar, Laura Christensen, Humberto Ochoa and Kristal Mothershed.



CRO Staff pictured from left to right: Juan Plascencia, Enriqueta Alvarez, Dana Ardeleanu, Olympia Fernandez, Catherine Garrett, Melinda Martinez, (unavailable) and Jose Villaseñor.

Orange County. The CRO team regularly participated in outreach events, served at homeless shelters and contributed to many initiatives to engage with the public. CRO staff embodied SSA’s core values of compassion, respect, teamwork, initiative and creativity in all they did.

“I have learned so much at CRO and have seen amazing acts of kindness, concern, professionalism and grace on a regular basis. I am confident that this staff will continue to add value to their new teams, and I look forward to seeing them shine in their new assignments at SSA!”

- Dana Ardeleanu, former CRO Regional Manager

National Adoption Awareness Month: Partner with Youth in Permanency Planning

BY ROSEMARY BROWN
SENIOR SOCIAL SERVICES SUPERVISOR

Each year, November is recognized as National Adoption Awareness Month, a month dedicated to raising awareness about adoption, bringing attention to the need for adoptive families for teens in the foster care system and emphasizing the value of youth engagement. The theme for this year, “Every Conversation Matters,” highlights the importance of engaging youth in the process of finding the right adoptive family.

Understanding a youth’s story and where they come from can be a vital part in finding a permanent home. Children often have questions and concerns about their options so they want their feelings heard and acknowledged. According to the [Children’s Bureau](#), child welfare professionals can begin the journey by engaging youth with a conversation. Listening to and engaging youth in all aspects of permanency planning is key.

The County of Orange Social Services Agency (SSA) prioritizes these conversations as part of the adoption process. Social workers listen to the youth’s perspective throughout the journey to permanency and share those insights with SSA leadership, the Courts, family members, service providers and resource families to achieve better outcomes for the children.

SSA’s specialized Adoptions Program has made great strides in helping children and youth, relatives

“

Adoption carries the added dimension of connection not only to your own tribe but beyond, widening the scope of what constitutes love, ties and family.... It is the larger embrace.”

— Isabella Rossellini



and resource families navigate the adoption process. As an example, between July 2020 and June 2021, SSA’s Adoptions Program team finalized 336 adoptions, a 24% increase from the previous year.

While the goal is to reunify children with their parents, there are times when this is not possible. It is SSA’s belief that all children need a permanent home to grow and thrive. Every child has a story and listening to these stories can be challenging, but very rewarding for all involved. For more information about the adoption process or to apply to become a resource family, visit <https://oc4kids.com>.

How Can You Engage Youth?

Engaging youth can start with a simple conversation.
Here are some tips to get started.

- Listen to the child’s expression of needs and help them advocate for themselves.
- Recognize that the youth knows their lived experience better than anyone else.
- Ask what has worked for them in the past.
- Let the child guide the conversation.
- Circle back with the child to let them know what you did in response to their feedback or request.
- Create opportunities for the child to explore their talents and interests, which could then foster new supportive relationships.
- Give them time to think about permanency, consider options and change their mind.
- Talk about what relationships and family means to them:
 - How do you know when someone cares about you?
 - What makes you care for others?
 - What would make you want to let someone in?

World Adoption Day

On Nov. 9, 2021, supporters from around the world joined in celebrating World Adoption Day by drawing a smiley face on their hands. Here are some snapshots of SSA staff participating in this global recognition.



Beyond the Call: Exceptional Service in Action

Yadira Chontal

Office Clerk, Family Self-Sufficiency & Adult Services



Yadira was nominated for her department's "You Rock" award in recognition of her hard work:

“*Yadira is exceptional. Her customer service skills are always on point. She is always helping that other person on the line with her great communication skills and great attitude. She goes above and beyond her work duties to make sure the caller is taken care of. If she doesn't know the answer, she will ask and make sure she gives the correct answer. Her teamwork and her eagerness to learn more every day makes her a good candidate for the "You Rock" award.***”**

Beyond the Call: Exceptional Service in Action

Kristyne Jaskula

Eligibility Technician, Assistance Programs

Kristyne was recognized by a customer for her patience, compassion and understanding:

“*A customer complimented Kristyne for going above and beyond to answer his questions and resolve his CalFresh concerns. The customer thanked Kristyne for her patience, compassion and understanding. Thank you, Kristyne, for your excellent customer service; we truly are fortunate to have you as part of our team.***”**



Victoria Keating

Eligibility Technician, Assistance Programs

Victoria received the following words of praise from a colleague on behalf of a customer:

“*A customer called to congratulate Victoria Keating for her outstanding customer service. The customer stated that Victoria was very efficient walking them through the website to obtain their pay stubs from In-Home Supportive Services and ADT. The customer, who was able to get food benefits again, was very grateful. Great job, Victoria!***”**

VK

Jennifer McDonald, Senior Social Services Supervisor

Elizabeth Napoles, Senior Social Worker

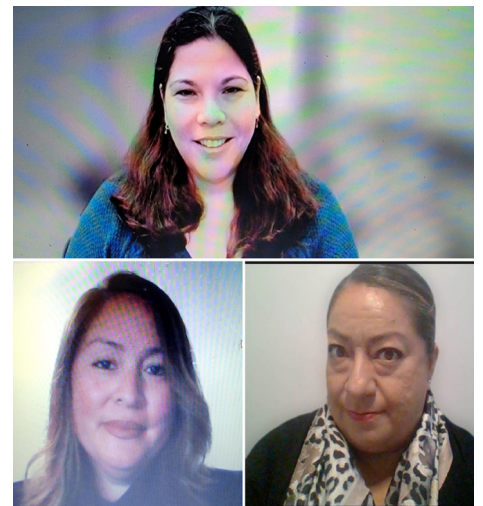
Romy Barba, Senior Social Worker

Family Self-Sufficiency & Adult Services

Jennifer, Elizabeth and Romy received the following words of thanks from Carol Taylor, Administrative Manager II:

“*Dear Jennifer, Elizabeth and Romy, Thank you all for presenting the Domestic Abuse Service Unit (DASU) to the Emergency Response program. It was great to see you all (even if only virtually) and the information was so well received. Our mutual clients can certainly benefit from our continued collaboration efforts and with so many new staff in Emergency Response, it was very timely.*

*I am so grateful for the amazing DASU team that continues to make connections with domestic violence victims to help them reach self-sufficiency during such a challenging time in their lives.***”**



Cultural Recognition

BY BIANCA MENDOZA
ELIGIBILITY SUPERVISOR

November marks several national observances as proclaimed by Congress and the President to recognize the contributions and importance of diversity and culture. Read below to learn more.

Diwali

Also known as the Hindu Festival of Lights, Diwali is a Hindu celebration that commemorates the victory of good over evil and the eradication of darkness, negativity and doubts. During the five-day celebration, participants give gifts to their loved ones in recognition of prosperity and new beginnings. This time of social distancing might make large gatherings difficult; however, it is possible to come together with close family and friends to enjoy a delicious meal in honor of this celebration.



Dutch American Heritage Day

On Nov. 16, the Netherlands and the United States celebrate Dutch-American Heritage Day to commemorate their longstanding relationship. On this day in 1776, the Dutch were the first to acknowledge the independence of the United States by saluting the American flag only four months after the U.S. had declared its independence from Great Britain. The historical salute and symbol of respect marks the friendship between our countries.

Hanukkah

Sunday, Nov. 28, 2021, marks the beginning of the eight-day Jewish festival Hanukkah. Also known as the Festival of Lights or the Feast of Dedication, the festival celebrates the rededication of the Second Holy Temple in Jerusalem. Traditions include the lighting of the Menorah, traditional foods and desserts such as jelly donuts and gift giving each night.



Cultural Recognition



International Men's Day

Nov. 19 marks International Men's Day. The day provides an opportunity to celebrate positive male role models and their contributions society. Acknowledging the contributions of men and fostering positive conversations about men are just some ways to commemorate this day recognized around the world.

International Transgender Day of Remembrance

Transgender Day of Remembrance is an annual observance on Nov. 20 dedicated to raising awareness of transgender lives lost due to transphobic violence. Memorials held across communities include the reading of names of loved ones, candlelight vigils, marches, art shows and film screenings. Participate in Transgender Day of Remembrance by attending or organizing a vigil or event to learn more about the violence the transgender community faces.



Native American History Month

Native American History Month, celebrated annually in November, commemorates the important contributions, rich traditions and languages of Native Americans. Established in 1986 by President Reagan originally as a week-long commemoration, the celebration has since grown to a month-long observance. Locally, Orange County history is rich with Native American culture, including the Indigenous Acjachmen. Learn more through the Orange County Public Libraries' award-winning collection "[Indigenous Voices of San Juan Capistrano: The Acjachmen \(Juaneño\) Community.](#)"

Japanese Culture Day

Japanese Culture Day, observed on Nov. 3, commemorates the culture, art and academics of Japan. Also known as Bunka no Hi, Japanese Culture Day was established after the post-war Constitution of Japan in 1946. Primarily a national holiday in Japan, many American cities celebrate Japanese Culture Day with festivals, art shows and museum visits.





Operation Santa Claus and Senior Santa and Friends

Annual Gift Drive: November 15 to December 31

Operation Santa Claus (OSC) provides gifts and toys to children who are in foster care in Orange County as well as to children of families who are receiving services from the County of Orange Social Services Agency and/or OC Health Care Agency. Senior Santa and Friends (SSF) is an affiliate program helping seniors and disabled adults. We thank and appreciate each of our donors who have contributed to OSC and SSF for nearly 60 years.

WAYS YOU CAN HELP

DONATE

Please visit
<https://ssa.ocgov.com/how-do-i/give-or-volunteer/volunteer/operation-santa-claus>
for more on how to donate new, unwrapped gifts

Checks or gift cards can be mailed to:
Social Services Agency
c/o Operation Santa Claus
PO Box 22006
Santa Ana, CA 92702-2006

Please make checks payable to either Operation Santa Claus or Senior Santa and Friends.



VOLUNTEER

Volunteers are needed in November and December to assist shoppers and sort and restock gifts. Sign up online at:
signupgenius.com/findasignup.
Enter operationsantaclaus@ssa.ocgov.com in "Search for a Sign Up."
To select dates, click "Operation Santa Claus Volunteer Opportunities"



COORDINATE

Give back by coordinating an Angel Tag toy/gift drive for a child or senior in need of a holiday present. For more information, call either OSC 714-679-2438 or SSF 714-825-3111



Questions? OperationSantaClaus@ssa.ocgov.com OR Senior.Santa@ssa.ocgov.com

Operation Santa Claus is a collaborative effort between the County of Orange Social Services Agency, OC Health Care Agency, OC Probation, Orange County Child Support Services and OC Community Resources.

Tax ID: 80-0178198

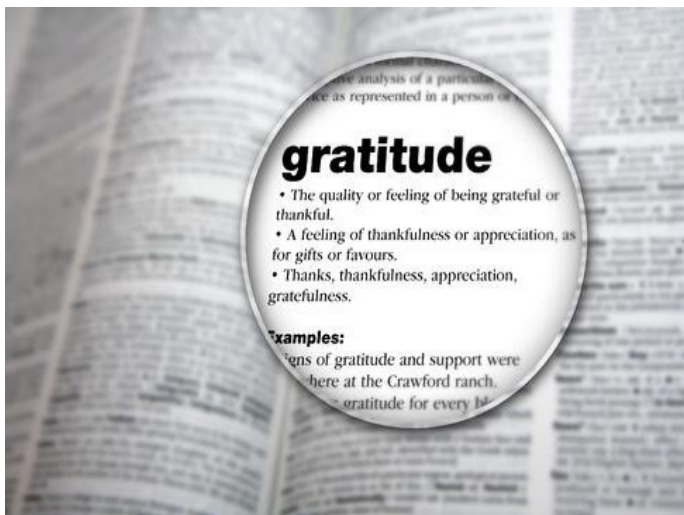
Employee Promotions

| NAME | CLASSIFICATION | DIVISION |
|----------------------------|------------------------------|--|
| Aldana, Charlene | Eligibility Supervisor | Assistance Programs |
| Alvarado, Noah | Social Services Supervisor I | Administrative Services |
| Alvarez, Karina | Social Services Supervisor I | Administrative Services |
| Anderson, Francina Lidieth | Sr. Social Worker | Children & Family Services |
| Anguiano, Alma Rosa | Social Services Supervisor I | Administrative Services |
| Bahena Hipolito, Judith | Eligibility Supervisor | Assistance Programs |
| Calvillo, Jessie | Eligibility Technician | Assistance Programs |
| Coman, Miriam | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Coronel, Porfirio | Social Services Supervisor I | Administrative Services |
| Cozma, Traian Cristian | Social Services Supervisor I | Administrative Services |
| Cueto, Veronica | Social Services Supervisor I | Administrative Services |
| Dao, Richard | Eligibility Supervisor | Assistance Programs |
| Do, Alvin Le | Social Services Supervisor I | Administrative Services |
| Fernandez, Patrick | Group Counselor I | Children & Family Services |
| Flores, Perlita | Social Services Supervisor I | Administrative Services |
| Garcia, Cynthia | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Gomez, Daniel | Social Services Supervisor I | Administrative Services |
| Gomez, Sandra | Social Services Supervisor I | Administrative Services |
| Gonzalez, Barbara Carmen | Social Services Supervisor I | Assistance Programs |
| Gonzalez, Sandra | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Guillen, Elizabeth | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Hard, Sally Okelly | Social Services Supervisor I | Administrative Services |
| Hirose, Allyson Eri | Social Services Supervisor I | Administrative Services |
| Laird, Brenda | Social Services Supervisor I | Assistance Programs |
| Lam, Dustin Trung | Social Worker II | Family Self-Sufficiency & Adult Services |
| Leal, Marisol | Eligibility Supervisor | Assistance Programs |
| Lee, Leslie Tuyet | Eligibility Supervisor | Assistance Programs |

Employee Promotions

| NAME | CLASSIFICATION | DIVISION |
|--------------------------------|--------------------------------|--|
| Lopez, Crystal Monique | Eligibility Supervisor | Assistance Programs |
| Lotfian, Mojgan | Social Worker I | Family Self-Sufficiency & Adult Services |
| Lundy, Brooke Nicole | Sr. Social Services Supervisor | Children & Family Services |
| Medina, David | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Naranjo Cortez, Mary Rocio | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Padilla, Stacey Bernadette | Sr. Social Services Supervisor | Children & Family Services |
| Sabet, Joseph John | Eligibility Supervisor | Assistance Programs |
| Salazar, Susan Roxanne | Social Services Supervisor I | Administrative Services |
| Solis, Rosa | Eligibility Supervisor | Administrative Services |
| Tanner, April Rae | Staff Specialist | Children & Family Services |
| Toscano Alvarado, Diego Xavier | Social Services Supervisor I | Family Self-Sufficiency & Adult Services |
| Truong, Yvonne Alexis | Social Services Supervisor I | Administrative Services |
| Vazquez, Lourdes | Sr. Social Services Supervisor | Children & Family Services |
| Villalobos, Frances Pearl | Social Services Supervisor I | Administrative Services |
| Zamarripa, Monica | Eligibility Technician | Assistance Programs |

Looking to promote? Be sure to stay up to date on current job opportunities here at SSA and throughout the County! To view current recruitments, sign up for job alerts and/or apply, click [here](#). For frequently asked questions about the County job application process including links to practice online assessments, click [here](#).



Call for Statements of Gratitude

Studies show that people who practice gratitude report fewer symptoms of illness and experience greater optimism and happiness. Let's make December SSA's month of gratitude! Please share with us — what are you grateful for? Alternatively, how do you practice gratitude? Your story may be published in a December Director's message or in SSA Today. Send your submission on this form to ssacomm@ssa.ocgov.com.

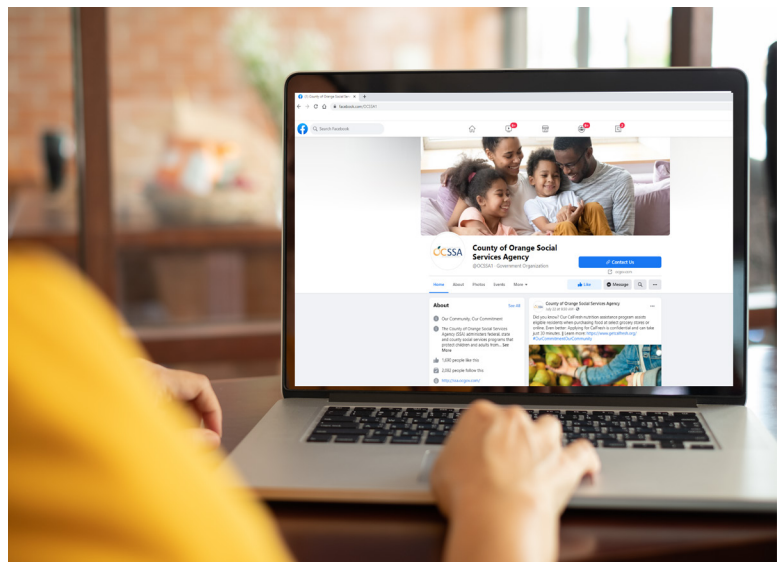


Volunteers Needed

It's that time of year again! If your department or unit is volunteering at Operation Santa Claus this year, send us your team's photo for the December issue of SSA Today. Click [here](#) to download the SSA Today submission form and guidelines.

Connect With Us!

SSA Today is published monthly by SSA's Community and Government Relations team in collaboration with the SSA Today Newsletter Committee. For **information on how to submit content** for the SSA Today newsletter, please contact one of the committee representatives below or send an email to SSAToday@ssa.ocgov.com. To contact the SSA Executive Team with your questions, comments or suggestions, please email directorscorner@ssa.ocgov.com.



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