## ORANGE COUNTY SOCIAL SERVICES AGENCY

## ADMINISTRATIVE POLICIES AND PROCEDURES MANUAL

**Subject:** Client Death/Serious Incident Notification Dependent Number: D 9

Children and Voluntary Supervision Cases

**Approved:** Signature on file **Date:** 05-30-03

## **POLICY**

- A. All Social Services Agency personnel shall be responsible for complying with the notification process prescribed in this P&P.
- B. The Director of Children & Family Services, or his designee, shall be responsible for reporting a death or serious incident to the presiding Judge of the Juvenile Court and the Chairman of the Juvenile Justice Commission.
- C. The Agency Director, or his designee, shall be responsible for reporting a death to the CEO and the Clerk of the Board of Supervisors.
- D. C&FS staff assigned to a case when a serious incident or the death of a client occurs are to notify the Juvenile Court by completing an Ex-Parte Application and on-line Order within 24 hours of the report of the serious incident or death. If the serious incident or death occurs over a weekend, the Ex-Parte Application and on-line Order should be completed the first business day following the incident.