



October 2, 2015
For Immediate Release
County of Orange Social Services Agency

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County of Orange Social Services Receives Statewide Awards for CalFresh Program

ORANGE, CA- For the second consecutive year, the California Department of Social Services (CDSS) has recognized the County of Orange Social Services Agency (SSA) for its outstanding delivery of CalFresh benefits to Orange County residents. CDSS recently presented the Social Services Agency with three CalFresh Recognition of Excellence Awards in the following categories: Excellent performance on the 3-Day Expedited Service Processing Timeliness Rate; Excellent performance on the 30-Day application processing rate; and Contribution to California's low CalFresh Error Rate.

CalFresh, formerly known as Food Stamps, is California's largest nutrition assistance program and provides monthly benefits to assist low-income households in purchasing the food they need to maintain adequate nutritional levels. CalFresh provides eligible households with an Electronic Benefits Transfer (EBT) card that works like a debit card and can be used at most grocery stores and farmers markets to ensure access to healthy foods. Individual adults and families may qualify for nutrition assistance based on a number of factors including income and family size.

The County of Orange Social Services Agency was acknowledged for excelling in the areas of timely application processing and low error rate. In fact, SSA scored above 98 percent for processing 30-Day applications and above 99 percent for processing expedited or emergency applications. SSA's low error rate of 3.55 percent was also recognized, falling below both state and national averages. The CalFresh Program helps ensure that Orange County children, families and individuals are able to put nutritious food on their tables each day. As many low-income families and individuals access needed assistance in the midst of and in the aftermath of recessions at the local, state and national levels, CalFresh is fulfilling a critical need. SSA is honored to receive this recognition from the State and is committed to continued excellence in service provision to the Orange County community.

To learn more about the CalFresh Program, please visit <http://ssa.ocgov.com/calfresh/calfresh/info>.

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